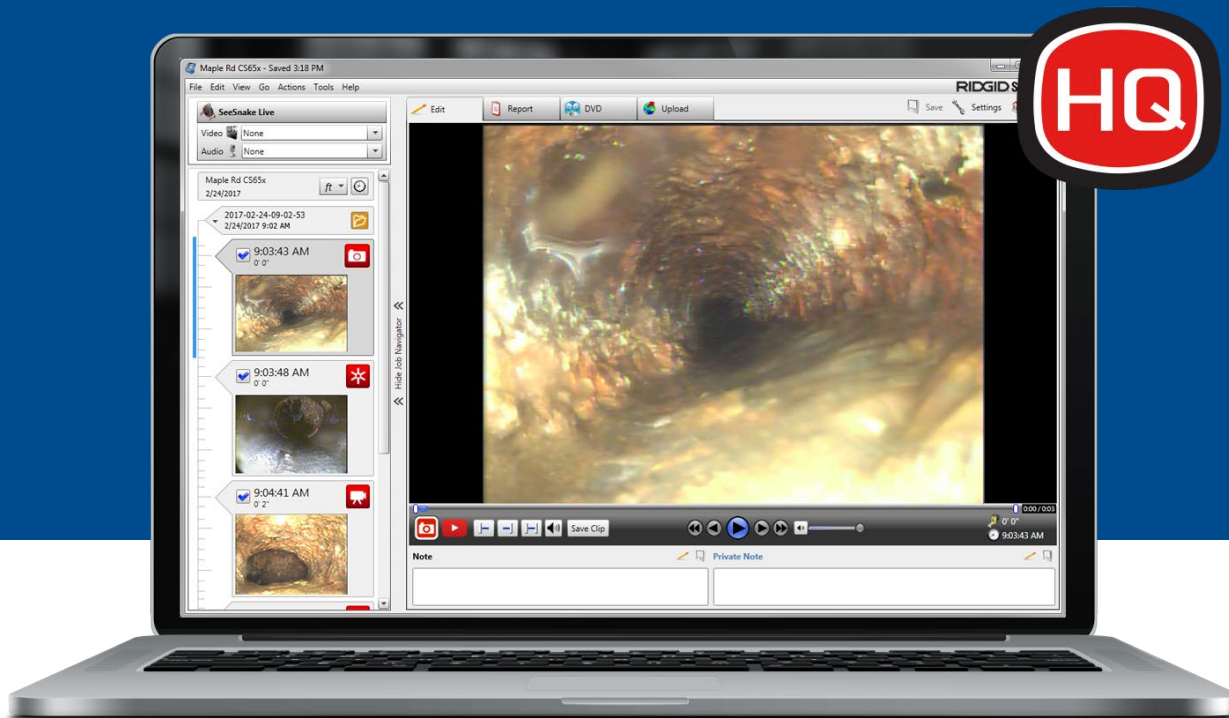


HQ Software & HQx Live App

HQ Version 2.0.213.1008



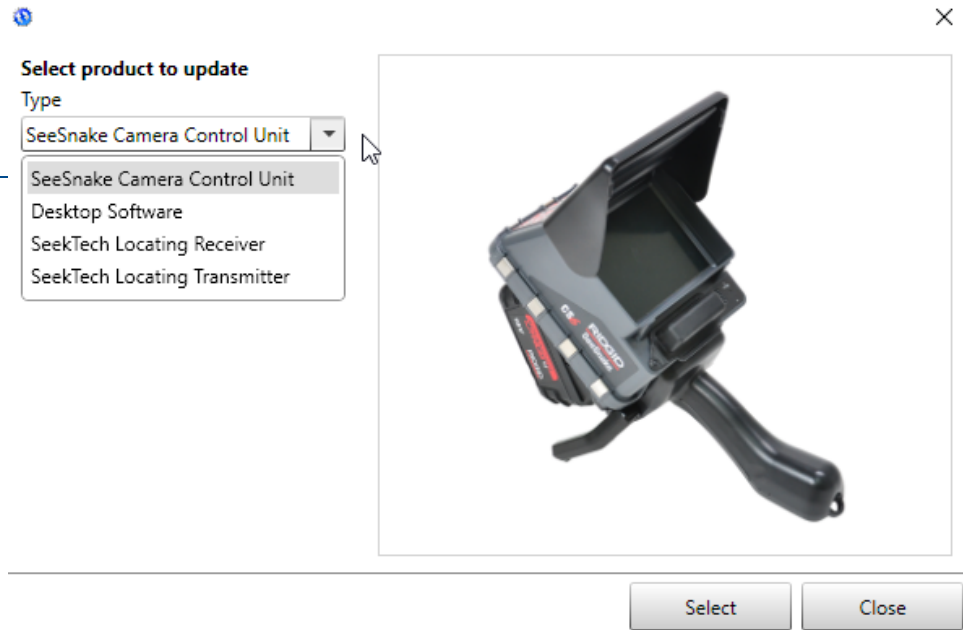
HQ Software



What is HQ Software

Free desktop software tool for

- Reporting
 - video,
 - audio,
 - pictures,
 - text
- Organizing and editing inspection jobs,
- Storing customer information,
- Customizing and distributing reports in multiple formats,
- Updating Equipment Software.
 - E.g.: Current SeeSnake products and Legacy products



What is HQx Live App?

Mobile app For SeeSnake CSx Monitors

- Share inspection media
- Stream to a Second screen (mobile device)
- Capture and share photos
- PhotoTalk™ media, and video.

CS6x)))

CS6x))) *Pak*

CS65x)))

CS12x)))

HQx Live connects via

- Wi-Fi
 - Available functions: Streaming, Capturing Media (photos, videos), Remotely Control the Monitor Functions
- Bluetooth
 - Available functions: Remotely Control the Monitor Functions
 - Maintain a separate Wi-Fi connection for data transfer



HQ Installation

HQ requirements

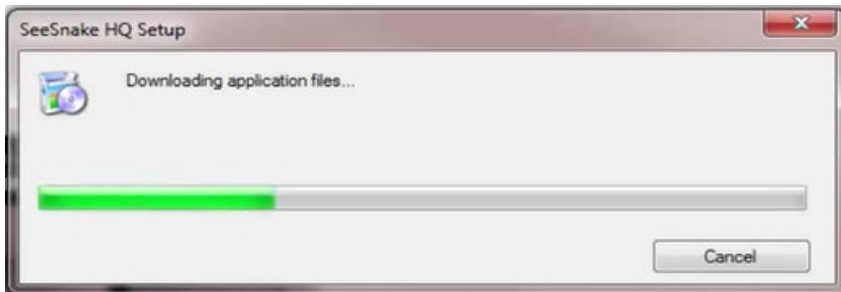
- **Operating System:** Windows 7, Windows 8, Windows 8.1, Windows 10.
 - Intel® Core i5 or AMD equivalent or higher. 1.84 GHz (2.4 GHz or higher recommended)
- **Memory:** 2 GB system memory (4 GB or higher recommended)
- **Graphics:** DirectX 9/10/11 compatible graphics integrated/dedicated with 256MB or higher (512 MB or higher dedicated graphics card recommended)
- **Sound:** DirectX 9 or higher compatible sound card
- **Storage:** 30 GB of disk space
- **Data Transfer:** 1 USB 2.0 port (USB 3.0 or USB Type-C Optional)
- **Screen:** Screen resolution of 1024×768 (1280×800 or higher recommended)

Optional:

- **Internet connection** for emailing reports, uploading reports to [YouTube](#), Google Drive, DropBox, and software updates.

Downloading & Installation

- HQ Software is delivered on a USB, included with every new monitor and reel.
- HQ Software is downloadable for free from the official Support website
 - <http://support.seesnake.com/hq-for-pcs/>
 - **Download:** <http://updates.seesnake.com/SeeSnakehq/SeeSnakehq.exe>



Downloading & Installation

- Opens the SeeSnake HQ Setup wizard
 - **Step 1:** Accept the End-User License Agreement
 - **Step 2:** Choose Destination Folder
 - *[Default in Program Files folder]*
 - **Step 3:** Ready to Install SeeSnake HQ
 - **Step 4:** Connect your device to the computer
 - **Step 5:** Add your Regional Settings
 - Language, Video Standard, Display units, ...



Updating HQ Software

Software Updates for HQ are IMPORTANT

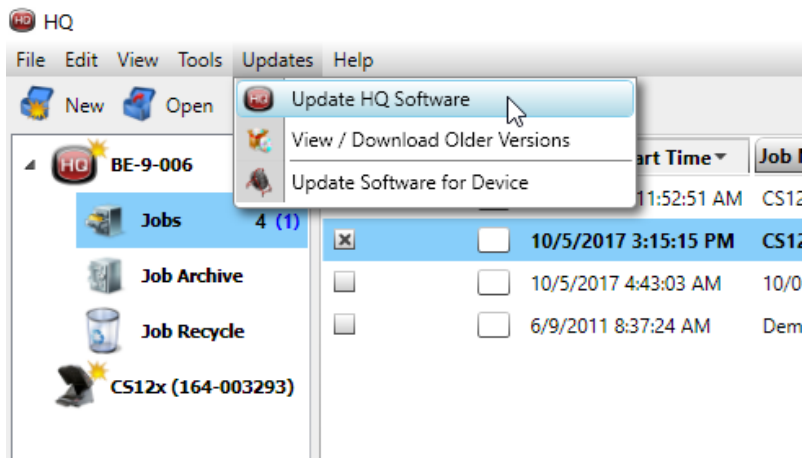
- Latest versions: Enhancements, Bug Fixes, Improved Functionality.

Automatic Software Updates


- HQ checks software updates automatically
- updater prompt asks to install updates (permission required)
- Internet Connection is required.

Manual Software Updates

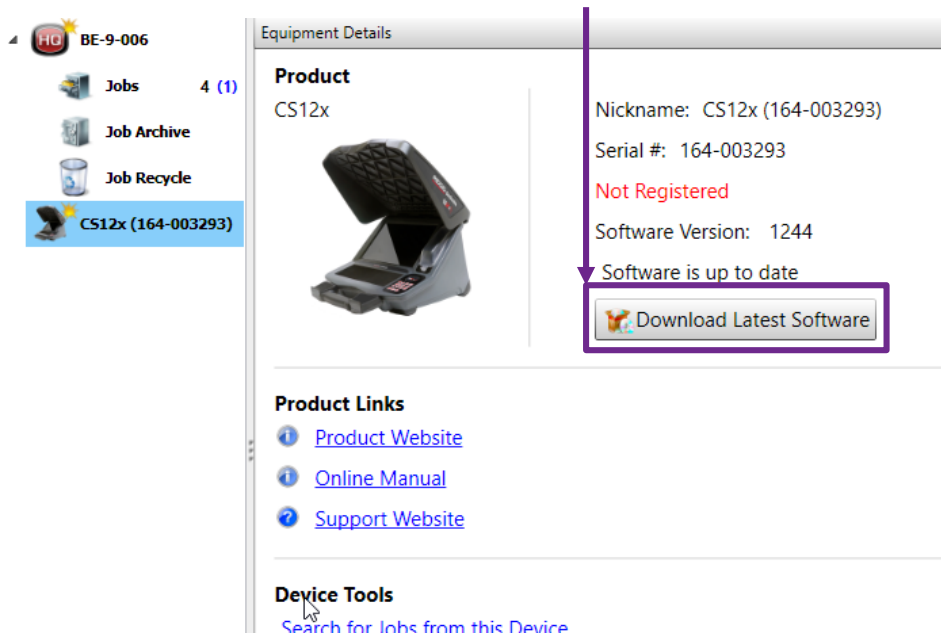
- Via “Updates” Menu in the topheader.



Updating SeeSnake Equipment

 icon next to your SeeSnake equipment indicates a software update is available or via Alerts in the Notification area to alert you that an update can be downloaded.

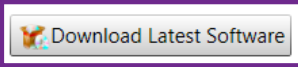
Updating via menu on the left



Equipment Details

Product
CS12x

Nickname: CS12x (164-003293)
Serial #: 164-003293
Not Registered
Software Version: 1244
Software is up to date

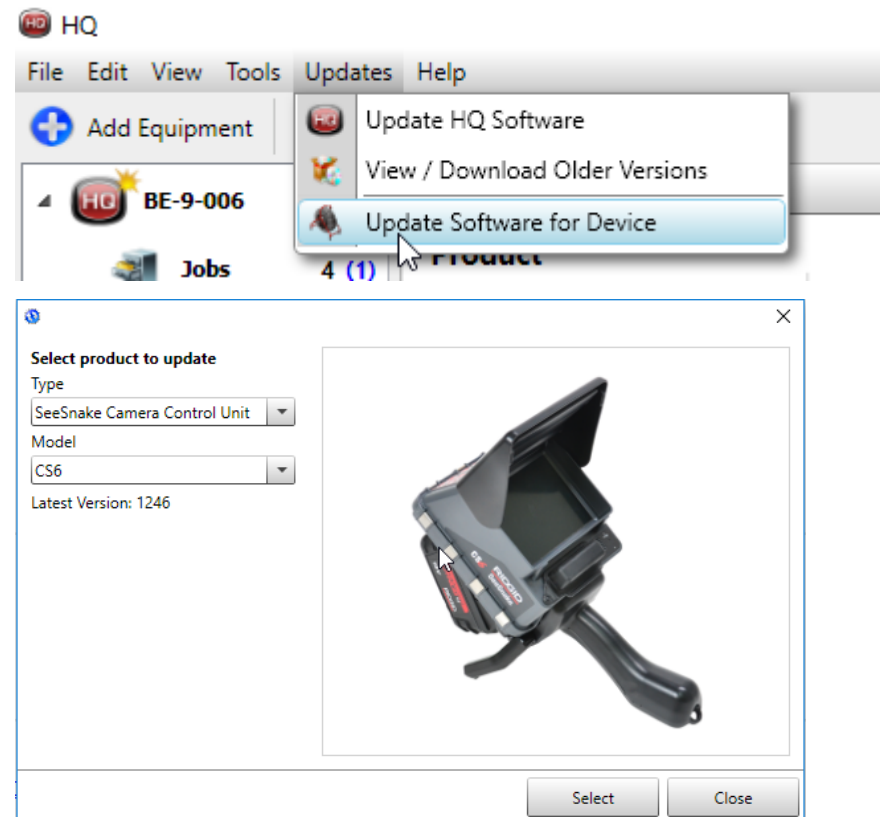


Product Links

- [Product Website](#)
- [Online Manual](#)
- [Support Website](#)

Device Tools
[Search for Jobs from this Device](#)

Updating via Main menu



HQ

File Edit View Tools Updates Help

+ Add Equipment

HQ BE-9-006

Jobs 4 (1)

Update HQ Software
View / Download Older Versions
Update Software for Device

Select product to update

Type
SeeSnake Camera Control Unit

Model
CS6

Latest Version: 1246

Select Close

Updating SeeSnake Equipment

To update the software on your SeeSnake device using HQ:

1. Click “updates” button in Top Menu
(You must be connected to the internet to download the update.)
2. Select your device type and model from the drop down list and Insert a USB thumb drive/flash drive into your computer.
3. Follow the on-screen instructions, and choose the drive location to download and extract the update to.
4. Once downloaded, simply insert the USB thumb drive into the SeeSnake Equipment, power it up and agree to install the update when it prompts you.

The process will take a several minutes and your device may reboot a few times before it is complete.

Menu's and screens

Terminology: Job

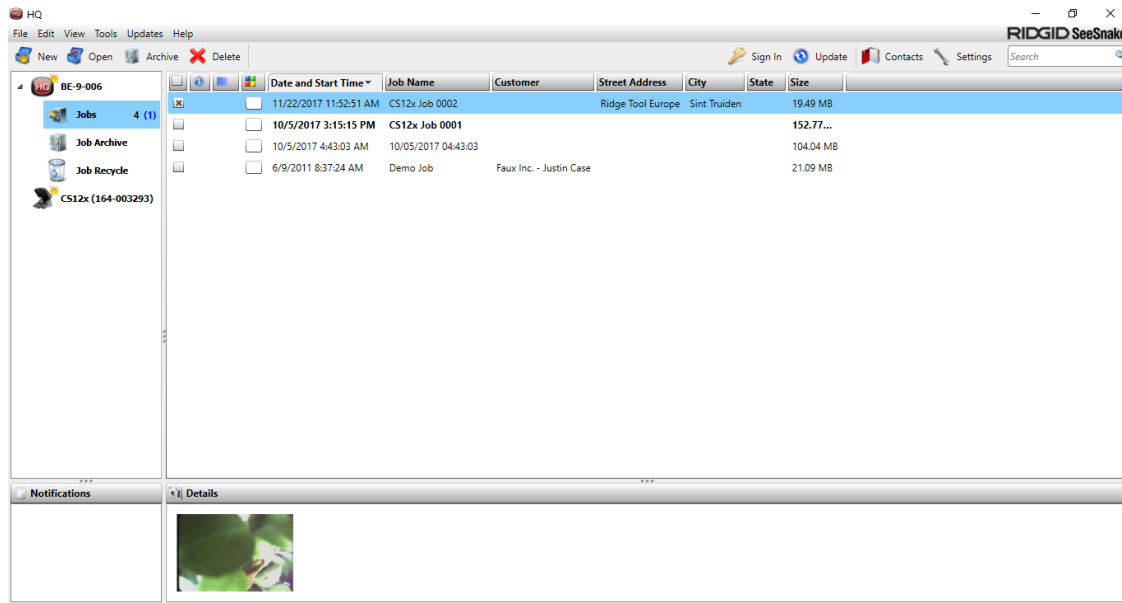
- Is a container for all the information related and necessary to create an inspection report
- Are automatically assembled from photos and video clips taken from SeeSnake pipe inspection equipment.
- Can include video, still-pictures, Autolog video, and Photo Talk,
- Includes location/customer information and text notes.
- Distribution methods include YouTube uploads, E-mail, DVD, USB drive, print, and webpage reports.

**Two Line, EXTERNAL Blue Tombstone
Text is 20pt, Bold and Title Case**

Home Window

The Home Window

- The first screen you see when opening HQ
- Will serve as the main software hub for all your inspection jobs, equipment, and notifications.
- Access to settings, menus, and sub-menus



Home Window is your hub for all jobs, equipment and settings, ...

Home Window

Main menu

Job specific menu

Settings menu

The screenshot displays the RIDGID SeeSnake software interface. The main window is titled "Emerson - Evelyn Verdyck (evelynn.verdyck@emerson.com) RIDGID SeeSnake". The interface is divided into several sections:

- Main menu:** Located on the left, it includes "Jobs" (27 (11)), "Job Archive", "Job Recycle" (7), "Available Connections", and "Devices" (6). Below this is a "Navigation & Equipment menu" and a "Notifications" section with messages like "Added Equipment Locker Item: CS12x-164-003618" and "Signed in to Equipment Locker as Emerson - Evelyn Verdyck".
- Job specific menu:** The central area is a table listing jobs with columns for "Date and Start Time", "Job Name", "Customer", "Street Address", "City", "State", "Size", and "Count". The table contains 18 rows of job data.
- Settings menu:** Located at the top right, it includes "Update", "Contacts", "Settings", and a search bar.

The text "Main list of all current & new jobs" is overlaid on the job list table.

Date and Start Time	Job Name	Customer	Street Address	City	State	Size	Count
09/01/2019 00:57:22	01/09/2019 00:57:22					2,87 MB	1
10/01/2019 00:03:30	01/10/2019 00:03:30					10,24 MB	1
10/01/2019 00:04:55	01/10/2019 00:04:55					7,74 MB	1
10/01/2019 00:17:09	01/10/2019 00:17:09					2,87 MB	1
10/01/2019 09:24:12	01/10/2019 09:24:12					85,98 MB	1
11/01/2019 00:46:51	01/11/2019 00:46:51					82,30 MB	1
22/01/2019 13:30:23	01/22/2019 13:30:23					52,14 MB	1
30/01/2018 10:49:28	01/30/2018 10:49:28					27,33 MB	1
30/01/2018 11:25:26	01/30/2018 11:25:26					12,74 MB	1
05/04/2018 10:45:13	04/05/2018 10:45:13					9,79 MB	1
23/08/2018 10:51:23	08/23/2018 10:51:23					3,05 MB	1
01/10/2018 10:03:48	10/01/2018 10:03:48					13,57 MB	1
07/12/2017 14:13:49	12/07/2017 14:13:49					270,78...	1
15/12/2018 12:29:24	12/15/2018 12:29:24					170,41 MB	3
22/11/2017 11:52:51	CS12x Job 0002		Ridge Tool Europe	Sint Truiden		19,49 MB	3
09/06/2011 08:37:24	Demo Job	Faux Inc. - Justin Case				29,26 MB	4
30/01/2018 11:24:24	geert					11,03 MB	1
25/05/2018 08:51:14	Geert_en_Evelynn					2,87 MB	1
15/12/2018 12:50:52	HDR Job Merksem 01					0,58 GB	4
15/12/2018 13:15:06	HDR Job Merksem 02					332,54 MB	2
27/06/2018 15:21:27	HDR versus PAL camera	Teeuwissen Rioolreiniging Huizen B.V.				303,80 MB	8
01/03/2018 16:51:13	test					2,87 MB	1
10/10/2018 14:11:45	test file video					1,15 MB	1

Home Window is your hub for all jobs, equipment and settings, ...

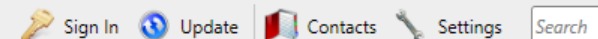
Menu's

File Edit View Tools Updates Help

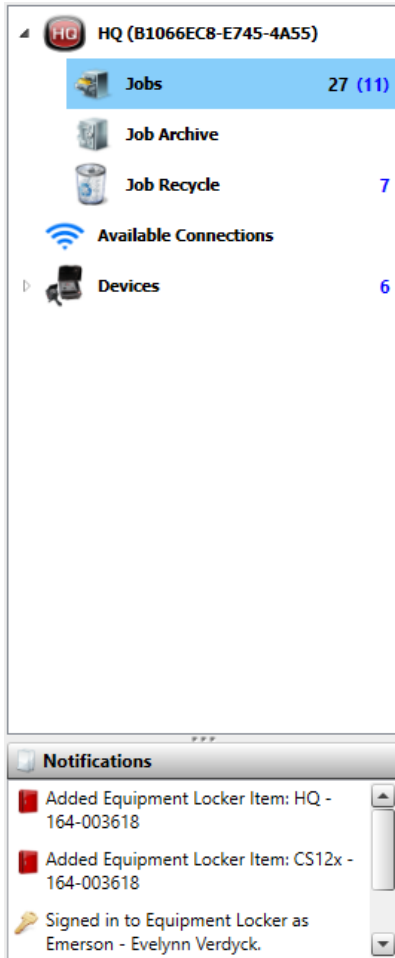
- **File Menu:** Used to access and manage your HQ Jobs.
- **Edit Menu:** Move, manipulate, copy, mark read/unread and filter your Jobs.
- **Tools Menu:** Access settings, contacts and troubleshooting tools.
- **Updates:** Click to update HQ or your the software on your SeeSnake equipment.
- **Help Menu:** Used to get help, send bug reports and check for software updates.



- **New Button:** Creates a new job.
- **Open Button:** Opens an existing job that is selected.
- **Archive Button:** Moves the selected job to the “Job Archive”.
- **Delete Button:** Moves the selected job to the “Job Recycle” Bin.



Menu's



- **The name of your computer:** This is next to the HQ logo and can be changed.
- **External drives:** If USB flash drive is plugged in and recognized will appear.
- **Job Space:** This is a list of locations where your jobs are kept, archived, or recycled.
- **Available Connections:** When you connect the laptop to the Wi-Fi of the monitor, you can live stream, record the images the monitors displays.
- **Equipment Locker:** This lists any equipment that you have registered or used with HQ.
- **Notifications:** This is the area that gives you information regarding jobs, equipment, or errors.

Connect a device



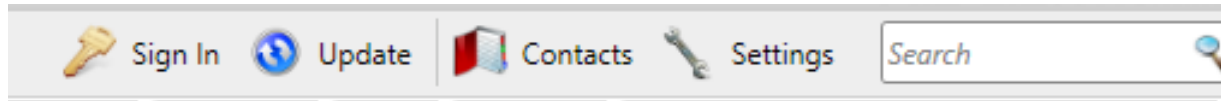
Available devices will show up here. Follow the link below for further information on connecting your devices to HQ

[Learn more about connecting devices](#)

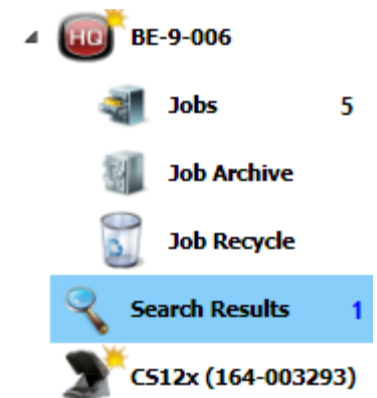
New Open Archive Delete

Sign In Update Contacts Settings Search

Menu's

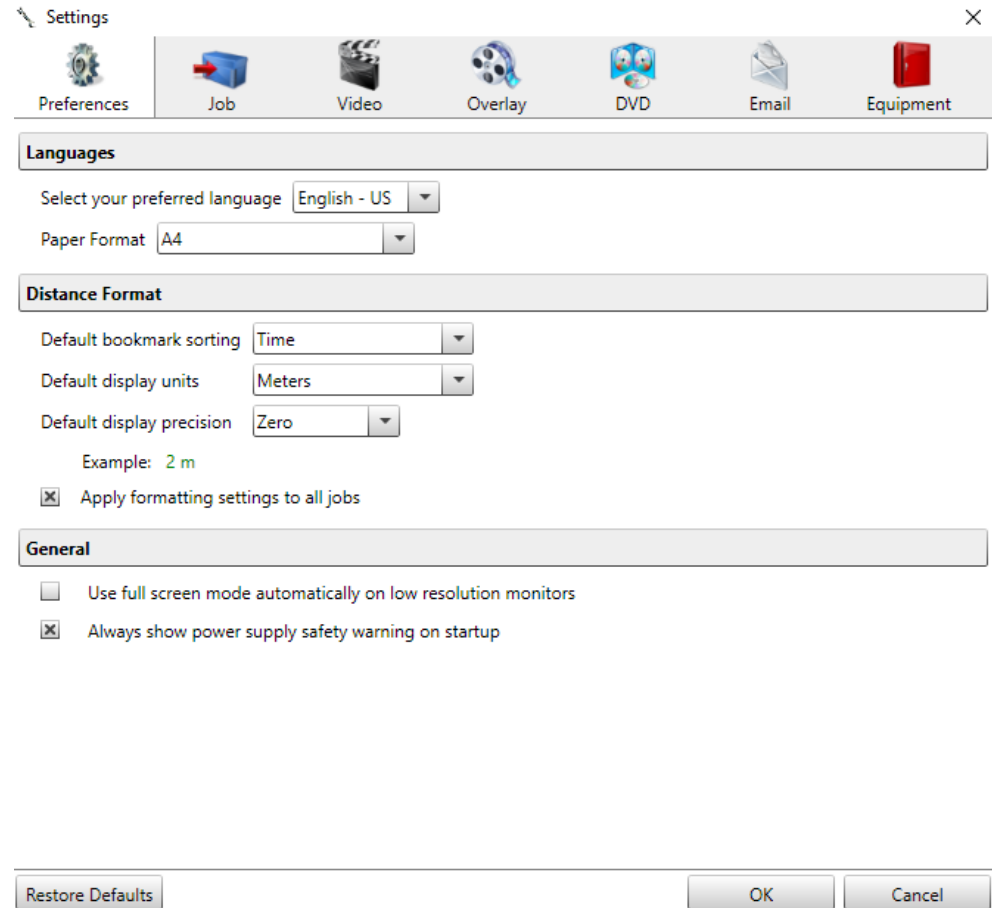


- **Sign In Button:** After registering (*click sign up or register*), Sign In to your HQ account.
- **Updates:** Click to update HQ or the software on your SeeSnake equipment.
- **Contacts:** You can add and save contacts, customers, and inspectors.
- **Search:** Use this to search for jobs, customers, and contacts.
 - When you search for jobs, results are opened in “search results”
 - To go back to the main list, by clicking “Jobs”
- **Settings:** Opens the settings menu



Settings Menu

- **Preferences:** Language, Distance, and General Settings.
- **Job:** Change job import and naming preferences.
- **Video:** Playback and Recording Settings.
- **Overlay:** Placement and Preferences for Video Overlay.
- **DVD:** Colors, Custom Intros, and Regional Preferences.
- **Email:** Configure email preferences to send reports via email.
- **Equipment:** Edit Account info, Sign in/out, Add Equipment, or reset password.



Configure Email

- For distributing reports via email, directly from HQ.
- Choose the desired Email Type & fill in the required data.

Settings


Preferences Job Video Overlay DVD Email Equipment

Email Type

Configure Default Email Client

Configure your POP3 Account

Configure your Gmail Account

 This option will let you use your Gmail account to send email from HQ.

Don't have a Gmail account? [Signup here](#)

Settings

Email Address

Example: sample@seesnake.com

Password

Press the 'Send Test Email' button below to verify the email client is configured correctly. This will attempt to send a sample email to the address entered.

Restore Defaults

Home Window

- **Job Columns and Status:** Useful to see job status, sort jobs, and select jobs.

The screenshot shows a table with columns: Date and Start Time, Job Name, Customer, Street Address, City, State, Size, and an unlabeled column with a bar chart icon. A single row is visible with the following data: 6/9/2011 8:37:24 AM, Demo Job, Faux Inc. - Justin Case, 1212 E. Sunny Lane, San Diego, CA, 28.80 MB, and 19. Red arrows point from callout boxes to specific elements in the interface.

SELECT JOB - When box has an X in it, that job is currently selected.

JOB STATUS

JOB STATUS ICON	DESCRIPTION
✓	OPEN JOB
☀	NEW JOB
🔒	READ-ONLY JOB – CAN'T EDIT
⚠	ERROR – SEE NOTIFICATIONS
📺	VIDEO UPLOADED TO YOUTUBE

MULTIPLE SESSIONS - If you have more than one session in a job.

CATEGORIZE - You can group jobs together using color tags for each category.

OPENED COUNT - Number of times the job has been opened

Functions

- **Create a new job:** Select File > New, [or](#) click “New Job” Button.
- **Import a job:** Put a USB flash drive in your PC containing jobs from SeeSnake camera reel monitors, HQ will import the jobs automatically.
- **Select a job:** Click checkbox of the desired job (*far left of the main list table*), The selected job will be highlighted.
- **Open a job:** Select File > open job, [or](#) click “Open” Button, [or](#) double-click a job from the main list.
- **Archive a job:** Select the job and click “Archive” Button. Job is removed from the main list and placed in archive menu.



- **Delete a job:** Select job and click “Delete” Button. This will not permanently delete the job, but moves it to “Job Recycle” by default.



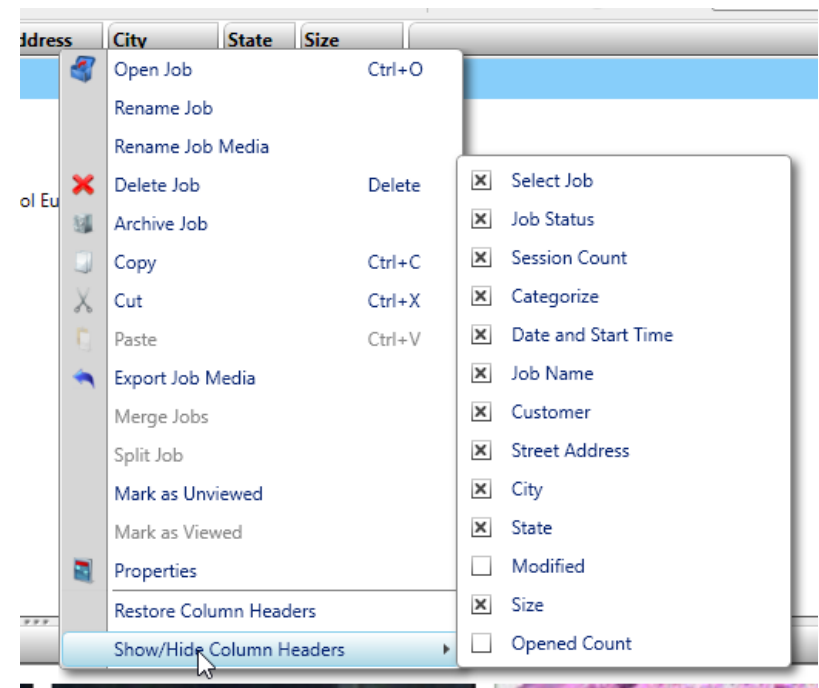
- **Recycle a job:** When jobs are deleted, they are moved to “Job Recycle”. These jobs can be restored [or](#) permanently deleted.
- **Sort Jobs:** You can change the sort order of your jobs by name, date, customer, etc. by clicking the categories on top of the home window where the list of your jobs appear.
 - alphabetically A→Z or Z→A by clicking on the column header which you want to sort.

Main list

		Date and Start Time	Job Name	Customer	Street Address	City	State	Size	
<input checked="" type="checkbox"/>	<input type="checkbox"/>	6/9/2011 8:37:24 AM	Demo Job	Faux Inc. - Justin Case				29.27 MB	4
<input type="checkbox"/>	<input checked="" type="checkbox"/>	11/22/2017 11:52:51 AM	CS12x Job 0002		Ridge Tool Europe	Sint Truiden		19.49 MB	2
<input type="checkbox"/>	<input checked="" type="checkbox"/>	10/5/2017 4:43:03 AM	10/05/2017 04:43:03					104.05 MB	1
<input type="checkbox"/>	<input checked="" type="checkbox"/>	10/5/2017 3:15:15 PM	CS12x Job 0001					152.80 MB	1

Right click on a job, to have added functionality

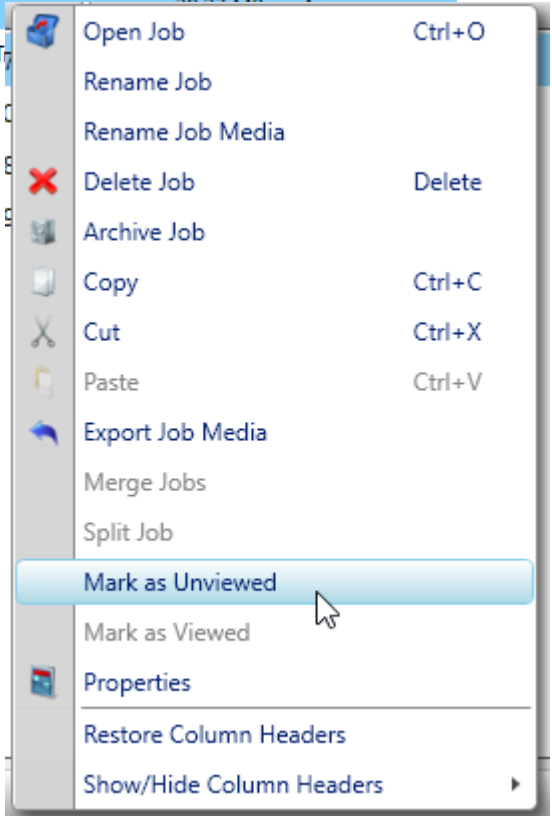
- **Customize the Table Columns** by right clicking on the header and select « Show/Hide Column Headers »
 - Hit « Restore Column Header » to change them back to HQ's original settings.



Main list

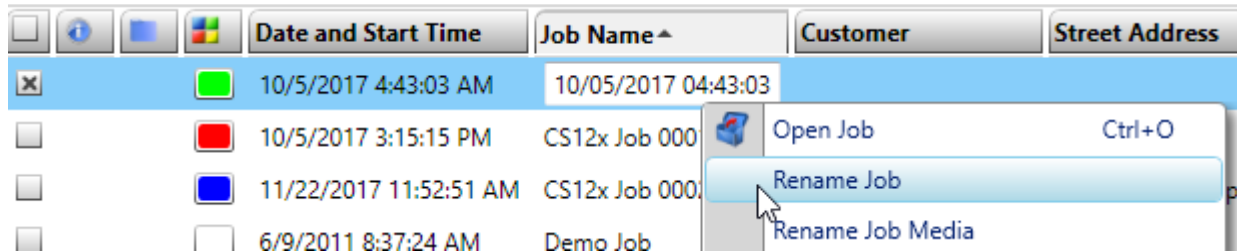
	Date and Start Time	Job Name	Customer	Street Address	City	State	Size
<input checked="" type="checkbox"/>	6/9/2011 8:37:24 AM	Demo Job	Faux Inc. - Justin Case				
<input type="checkbox"/>	11/22/2017 11:52:51 AM	CS12x Job 0002	Ridge Tool Europe	Sint Tr			
<input type="checkbox"/>	10/5/2017 4:43:03 AM	10/05/2017 04:43:03					
<input type="checkbox"/>	10/5/2017 3:15:15 PM	CS12x Job 0001					

- Open, Rename, Delete or Archive Jobs
- « **Export Job Media** » if you quickly want to store the media to a different location or to a driver, without creating a report.
- « **Mark as unviewed** » to mark a job for later work
- Copy & Paste for fast duplication of jobs



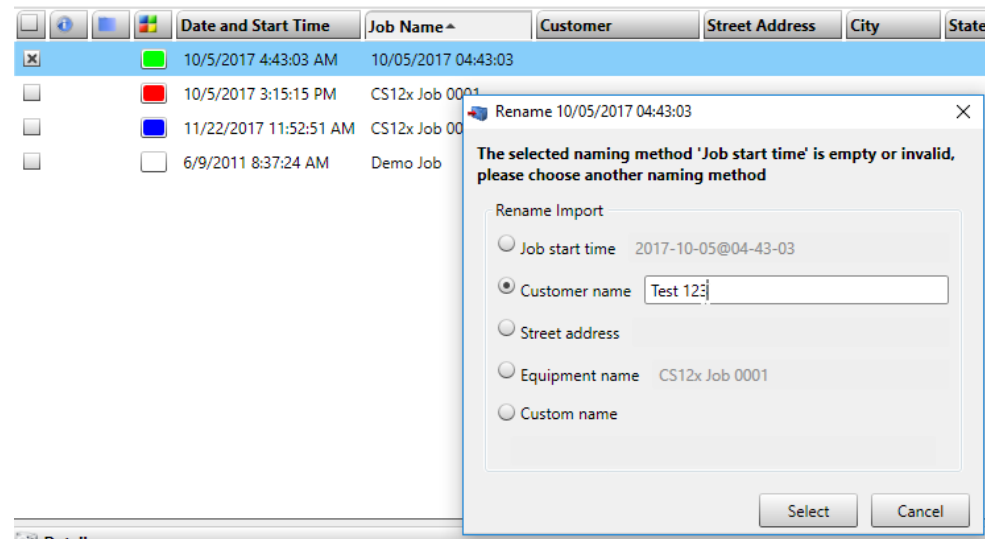
Main list

- **Easily rename job name**, by right clicking on the job you want to change and select « Rename Job »



Easily rename or add data to job media

- Right click on the job you want to change and select « Rename Job media »
- In a separate screen you can now modify or add new info.



Home Window: Job Preview

Job selected

	Date and Start Time	Job Name	Customer	Street Address	City	State	Size
<input type="checkbox"/>	11/22/2017 11:52:51 AM	CS12x Job 0002		Ridge Tool Europe	Sint Truiden		19.49 MB
<input type="checkbox"/>	10/5/2017 3:15:15 PM	CS12x Job 0001					152.79 MB
<input type="checkbox"/>	10/5/2017 4:43:03 AM	10/05/2017 04:43:03					104.04 MB
<input checked="" type="checkbox"/>	6/9/2011 8:37:24 AM	Demo Job	Faux Inc. - Justin Case				21.09 MB

Details

Notifications

Opened CS12x Job 0001

The details/preview area show the media elements in the selected Job.

Home Window: Job Preview



- Right-click on a media element to email or copy and paste it into a document.
- Hit Ctrl to select multiple media elements.
- To collapse or expand the details pane, click on it.


Streaming Video with HQ

Streaming Video with HQ

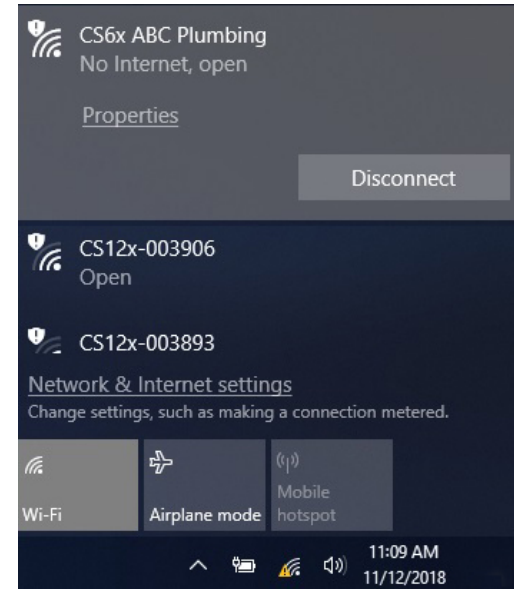
In order to view live video on your computer/device coming from a WI-FI enabled SeeSnake Monitor, they must be connected via WI-FI.

The steps below show you how to connect your computer/device to a CSx monitor via WI-FI to stream video with the Windows HQ software.

Steps

-  Go into your CSx monitor WI-FI settings and verify WI-FI is turned on, and it is in host mode in order to connect to your computer/device.
- In your computer/device settings, go to the WI-FI settings and select your Ridgid CSx monitor from the list of WI-FI choices. Usually this is named with the model of your CSx monitor.
 - It is normal for your computer/device to say “Connected, no Internet” when you’re connected to the CSx.
- In HQ, open a new job and choose your CSx monitor from the SeeSnake Live drop-down list in the top left corner.
- You should now be able to view live video from HQ.
- If there is no live streaming CSx monitor or Ridgid LT1000, an option to “Stream Live Video...” is auto-selected.

If you are using an Android or iOS/Apple mobile device for video streaming, use the HQx Live mobile app

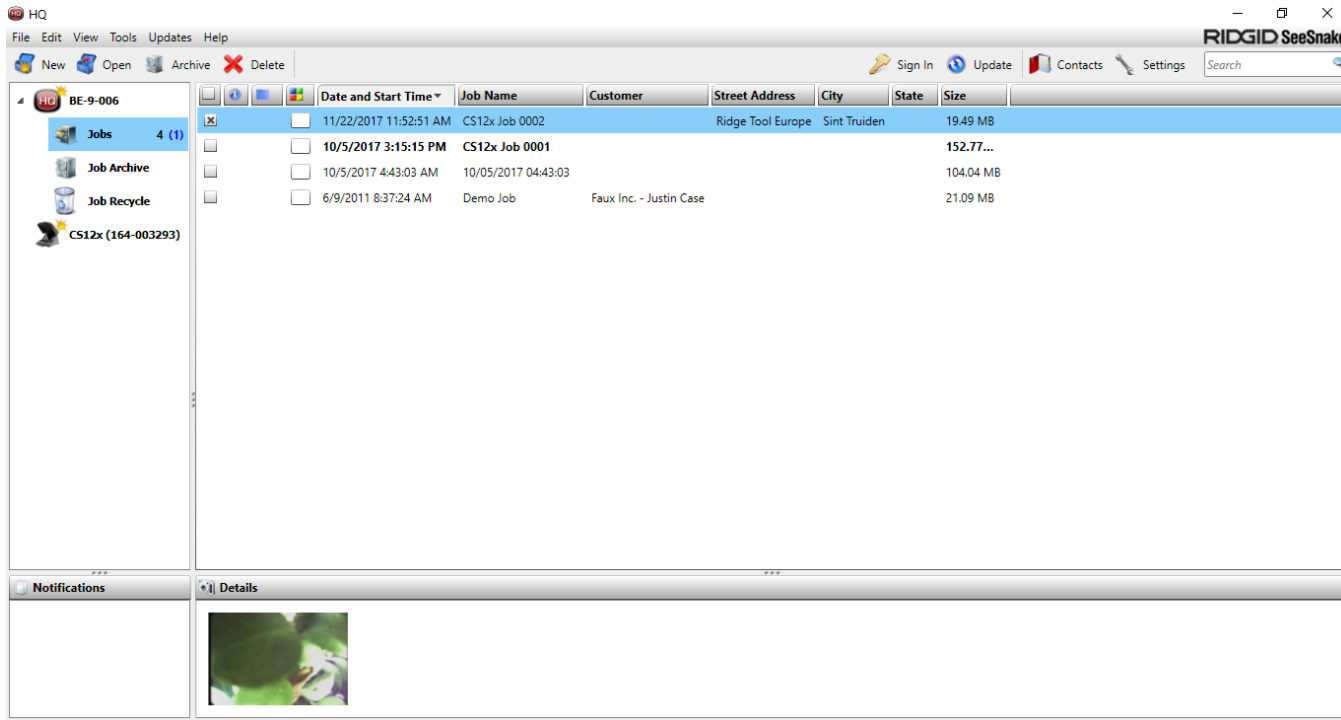


Manage & Edit a Job

Job Window

Open a job by

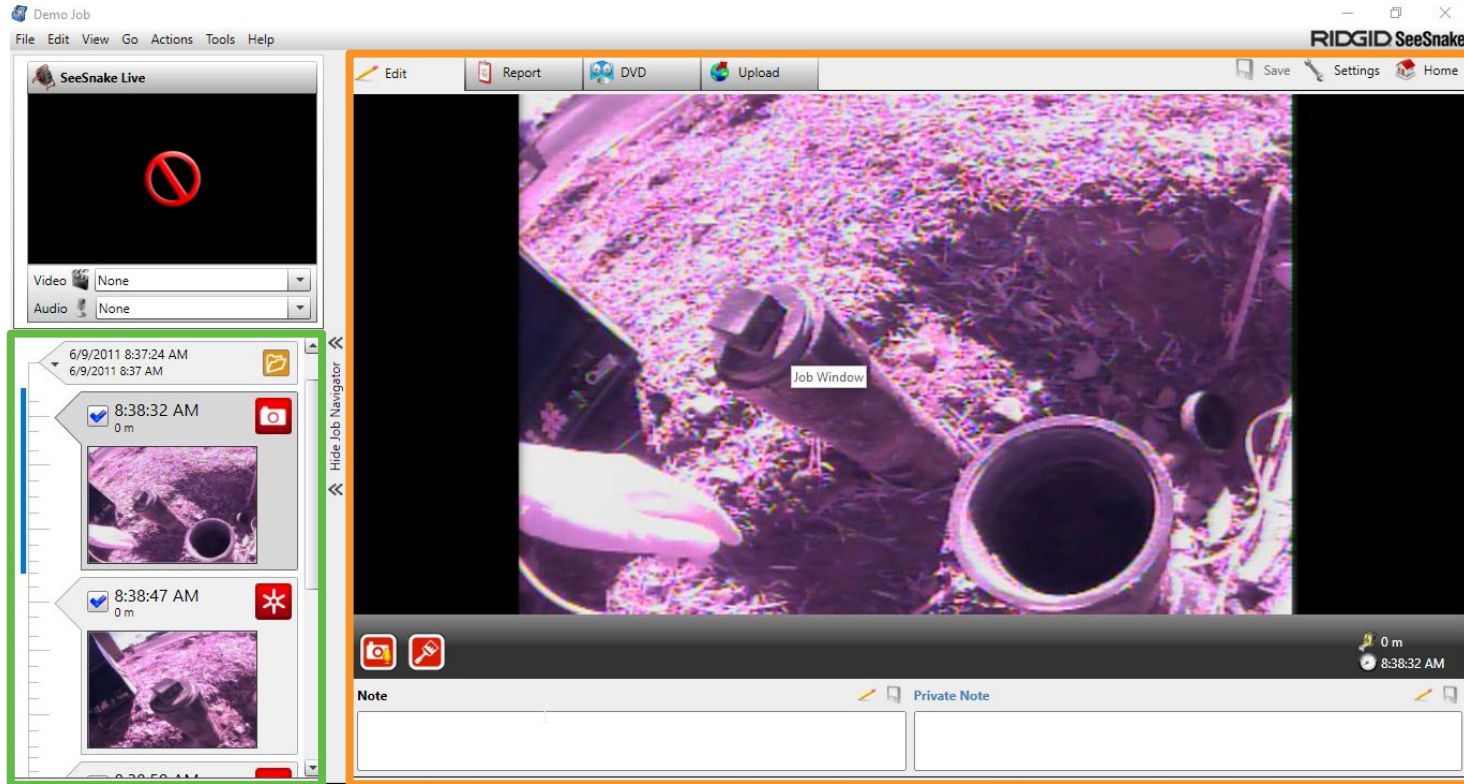
- Double-click on the desired job or
- Tick checkbox of desired job and click “open” in job menu




The screenshot displays the RIDGID SeeSnake software interface. The main window shows a list of jobs with columns for Date and Start Time, Job Name, Customer, Street Address, City, State, and Size. The job 'CS12x Job 0002' is selected. The interface includes a menu bar (File, Edit, View, Tools, Updates, Help) and a toolbar with options like New, Open, Archive, and Delete. A sidebar on the left shows navigation options: Jobs (4 (1)), Job Archive, Job Recycle, and CS12x (164-003293). At the bottom, there are sections for Notifications and Details, with a small image visible in the Details section.

	Date and Start Time	Job Name	Customer	Street Address	City	State	Size
<input checked="" type="checkbox"/>	11/22/2017 11:52:51 AM	CS12x Job 0002		Ridge Tool Europe	Sint Truiden		19.49 MB
<input type="checkbox"/>	10/5/2017 3:15:15 PM	CS12x Job 0001					152.77...
<input type="checkbox"/>	10/5/2017 4:43:03 AM	10/05/2017 04:43:03					104.04 MB
<input type="checkbox"/>	6/9/2011 8:37:24 AM	Demo Job	Faux Inc. - Justin Case				21.09 MB

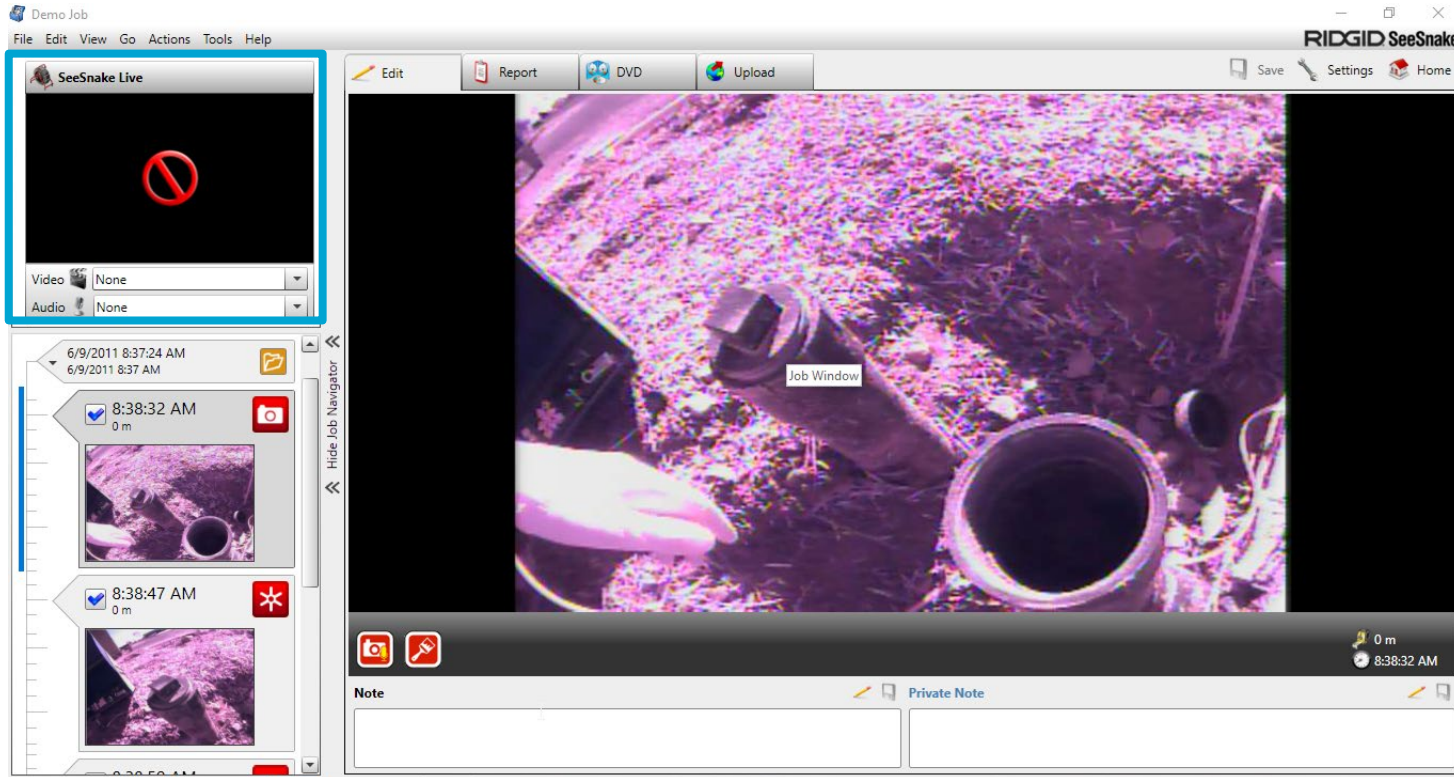
Job Window



Job Navigator *(on the left)*

- Media you select in the Job Navigator is accented in blue and appears enlarged in the **View Port** to the right.
 - **View Port:** This is where you view, edit, annotate 

Job Window



Connect webcam and / or microphone for adding PhotoTalk™ or commentary to your reports.

Job Navigator

SeeSnake Live

Video

Audio

Demo Job
6/9/2011

6/9/2011 8:37:24 AM
6/9/2011 8:37 AM

8:38:32 AM
0 m

8:38:32 AM
0 m

8:38:47 AM
0 m

Session Information

Start Time
6/9/2011 8:37:24 AM

End Time
6/9/2011 8:39:18 AM

Name
6/9/2011 8:37:24 AM

Purpose
To test HQ

Quote
\$100

Recommended Action
Get this fixed

Summary
\$100

Use Customer Address

Street Address

City State/Region

Postal Code Country
United States

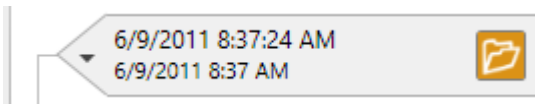
Show Map

Job Navigator

1. **SeeSnake Live:** Connect CSx Monitor, Webcam and/or Microphone. SeeSnake Live will expand to show a live feed from whatever camera is selected.
2. **Job Data:** Selecting the Job Data will make the “Job Information” the active element and place it in the View Port for you to edit. You can also change the media sorting by time/distance, or change the units with the



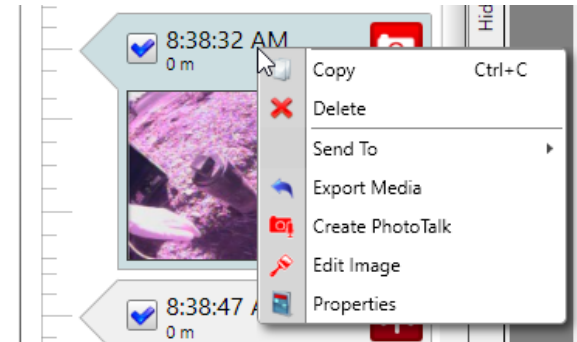
3. **Session Data:** Selecting the Session Data will make the “Session Information” active and place it in the View Port for you to edit. Session Data is information you want included in reports for your customers.



4. The new **Video Report tab** allows you to compile videos, Autolog videos, photos, and PhotoTalk™ media into one video that can be uploaded to YouTube and supported Cloud services, or burned to USB.

Job Navigator

- Media List:** Any media you capture while doing an inspection will appear in the “Media List”. Active media is highlighted in blue and enlarged in the View Port to the right. Right-clicking anywhere on media in the list will show the Media Options drop-down menu.
- Job Information:** Name the job and edit basic information related to the job.
- Job Customer Information:** Complete the customer fields, such as address and contact info.
- Job Inspector Information:** Fill-in the inspector business and contact info.



***Note:** The job and session information can also be edited in the report tab of HQ.

View Port [Edit mode]

Demo Job - Saved 1:46 PM

File Edit View Go Actions Tools Help

SeeSnake Live

Video None

Audio None

Demo Job 6/9/2011

6/9/2011 8:37:24 AM

6/9/2011 8:37 AM


8:38:32 AM 0 m

8:38:32 AM 0 m

8:38:47 AM 0 m

Hide Job Navigator

Edit Report DVD Upload Save Settings Home



0 m 8:38:32 AM

Note Private Note

If something is added here, the red pencil icon appears

If something is added here, the blue pencil icon appears

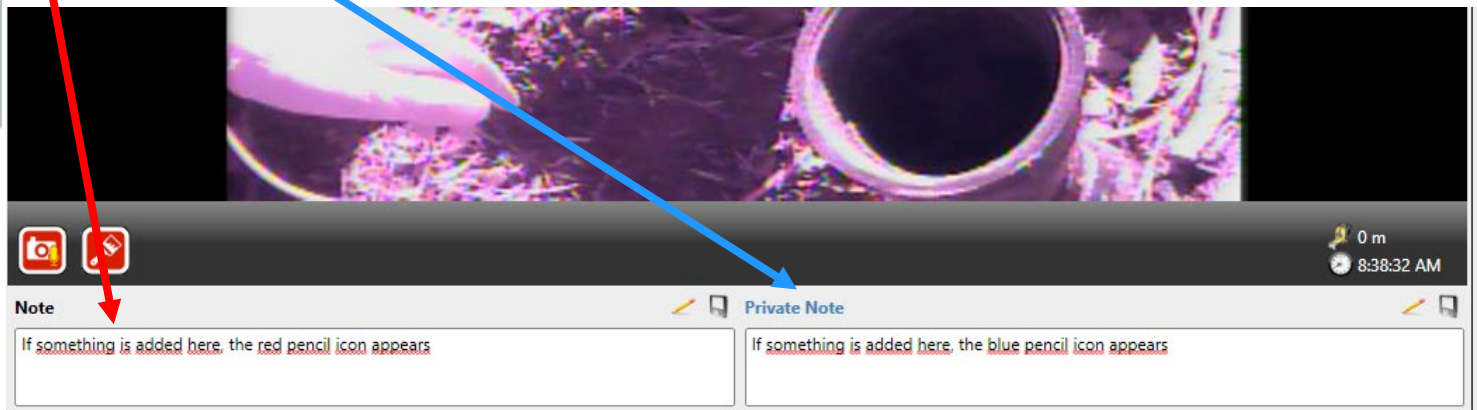
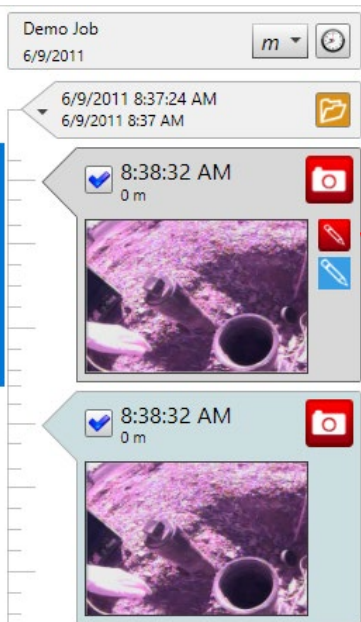
The image shows a software interface for 'SeeSnake Live'. The main window displays a video feed of a pipe inspection. A red pencil icon is overlaid on the video, indicating an edit point. The interface includes a menu bar (File, Edit, View, Go, Actions, Tools, Help), a toolbar (Edit, Report, DVD, Upload, Save, Settings, Home), and a sidebar with a 'Hide Job Navigator' button. The sidebar shows a list of video segments with timestamps and icons for editing and deleting. The bottom of the interface has a 'Note' section with two text boxes for private notes.

View Port [Edit mode]

Type of Media;
Photo, Video, Autolog video, PhotoTalk™; recognized by
the corresponding icon



If these icons are shown, a text is inputted in the
corresponding text boxes.

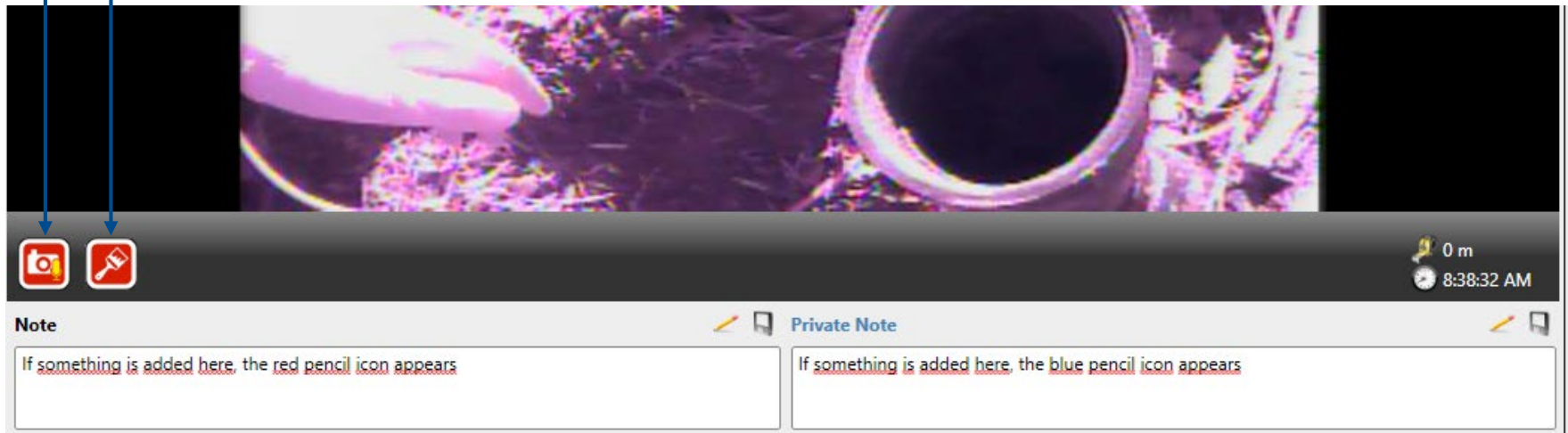


View Port [Edit mode]



Add **PhotoTalk™** to the active media: only possible to add to a picture. A microphone is required to record your voice with the PhotoTalk.

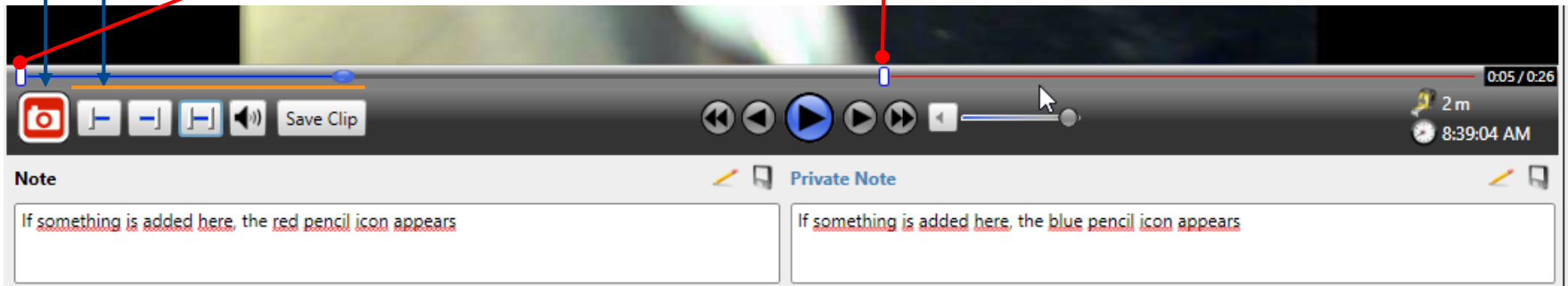
Photo Editor: The Photo Editor can be used to enlarge, rotate, change brightness/contrast, add captions, and change colors to pictures.



View Port [Edit mode]

→ Create **Snapshot** from a video.

→ **Clip editor:** You can make a custom selection, if you don't want to include the whole video, but pinpoint a part of the clip.



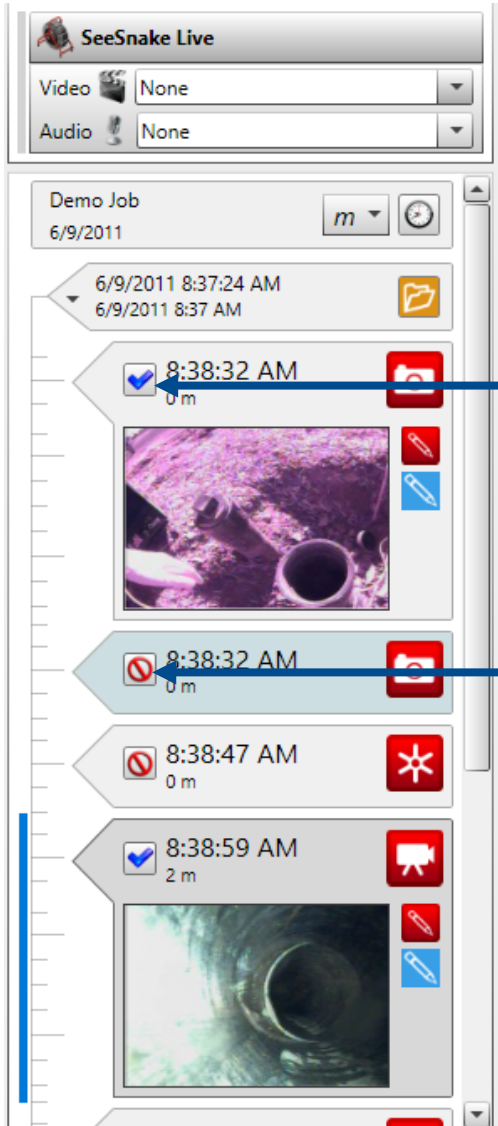
Create Job Reports

Creating And Editing Job Reports

A Job Report in HQ is the output of a finished inspection Job.

- Summarizes the information that may be useful for distribution
- Reports can include text, pictures, and video.
- Three types of Job Reports in SeeSnake HQ
 - Standard Report: To export, email, or print reports.
 - DVD Report: To burn a Job Report onto a DVD.
 - Upload Report: To upload your reports for online viewing.

Creating And Editing Job Reports

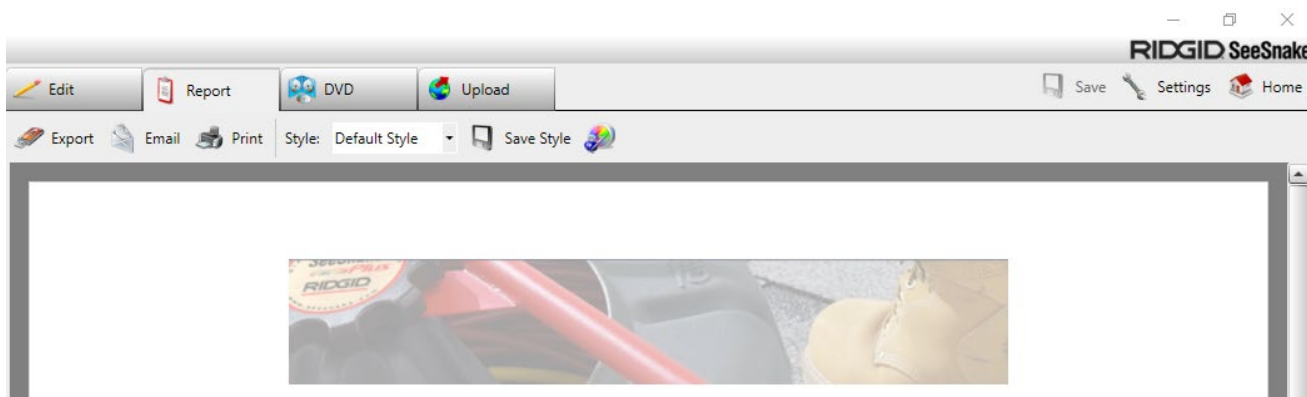


- Select in « Job navigator » the required files to include into the report by checking or unchecking the box
- Or You can control the visibility of media in the report tab.

Creating And Editing Job Reports

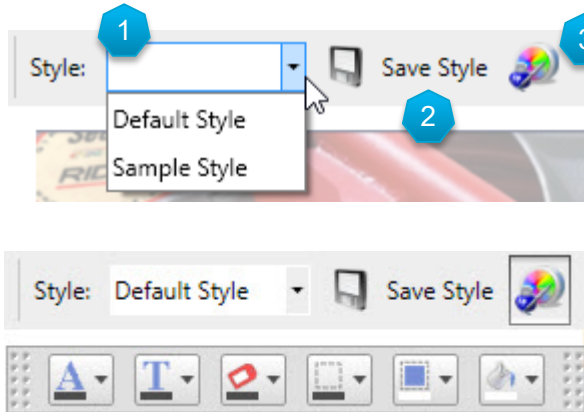
In the report tab you can fully customize your report.

- Include a custom logo or picture on the top of the report.
- Change the colors of backgrounds, borders, fonts, titles, headers, and borders.
- Change the horizontal alignment of items like text and pictures.
- Change the size of fonts and pictures.
- Change the visibility of any group of data, element, or section to include or exclude it from the report.
- Edit the report text and notes from within the report template.
- Create and save report formatting styles for future use, so you can re-use your preferred report formatting and not have to modify the default style every time.



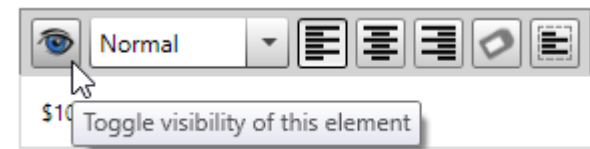
Creating And Editing Job Reports

The Custom Job Reports Toolbar



1. Choose a Job Report Style: Pick one of the default styles, or one that you created previously
2. Save Style Button: Save a Job report style that you created for re-use later
3. Style Editing: Click the Style Editing button to bring up the Style Editing Toolbar.
 - » *From the toolbar you can change the colors of backgrounds, borders, fonts, titles, headers, and borders.*

Creating And Editing Job Reports

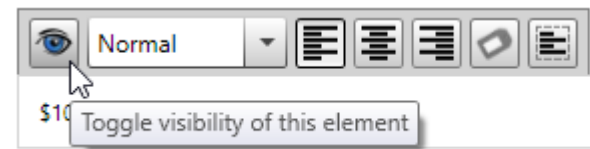


Job Report Formatting Toolbars

- The report is made up in sections
 - Header, Main Title, Contact Information, Date, Time, ...
 - Customize the entire section, toggle visibility on/off



1. Show or Hide the Job location address.
2. Show or Hide the customer address.
3. Show or Hide the inspector address.
4. Align the elements to left, middle, or right.
5. Change the border visibility in the report.



Creating And Editing Job Reports

Job Report Formatting Toolbars

- Within some sections there are sub-sections
 - Location, Customer info, Inspector Info,...
 - Customize the specific info, toggle visibility on/off



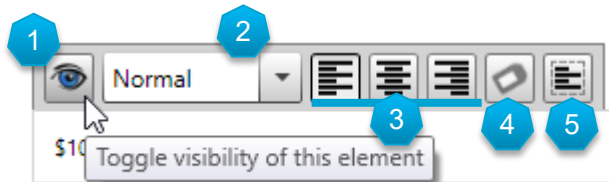
Customer
Faux Inc.
Justin Case
1212 E. Sunny Lane
San Diego CA 92116
jcase@fauxinc.com

1. Show or Hide the Contact Company address.
2. Show or Hide the Contact First & Last Name.
3. Show or Hide the Contact Email Address.
4. Show or Hide the Contact Phone Numbers.
5. Change the visibility of the Label text.

Creating And Editing Job Reports

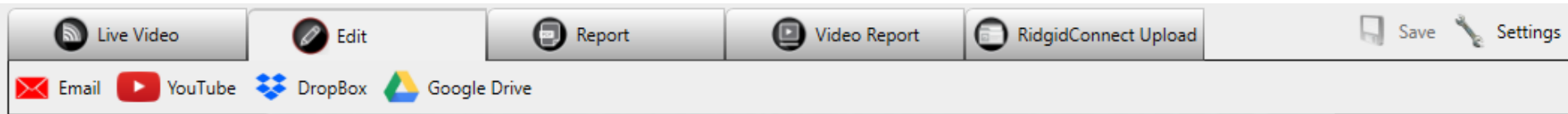
Job Report Formatting Toolbars

- The report is made up in sections
 - Header, Main Title, Contact Information, Date, Time, ...
 - Customize the entire section, toggle visibility on/off
- Within some sections there are sub-sections
 - Location, Customer info, Inspector Info,...
 - Customize the specific info, toggle visibility on/off



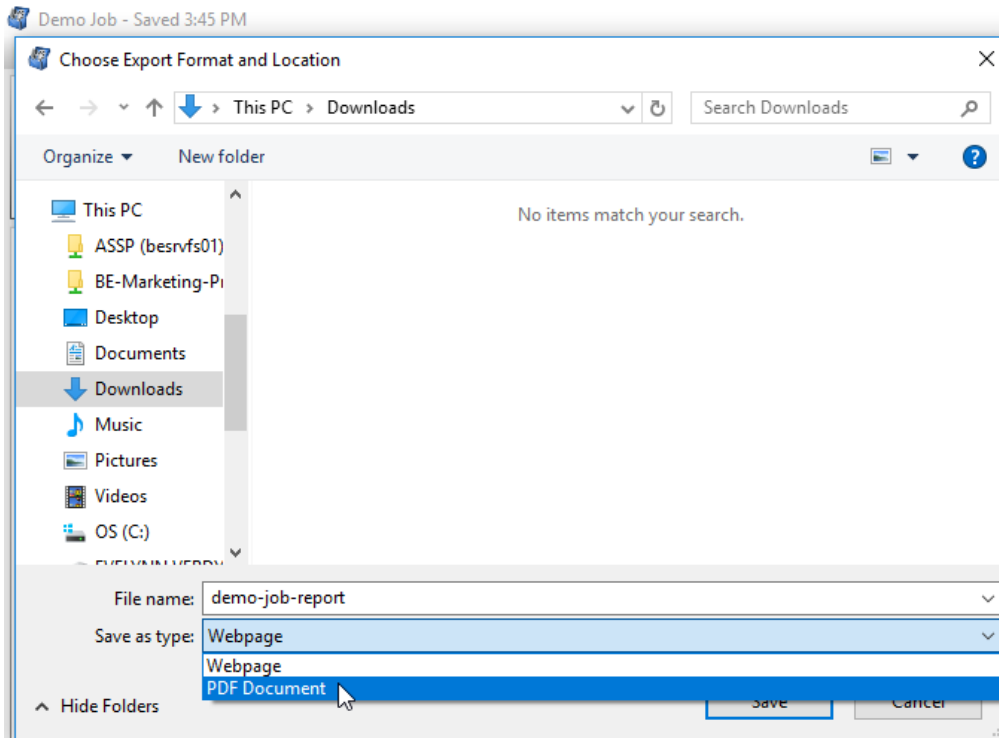
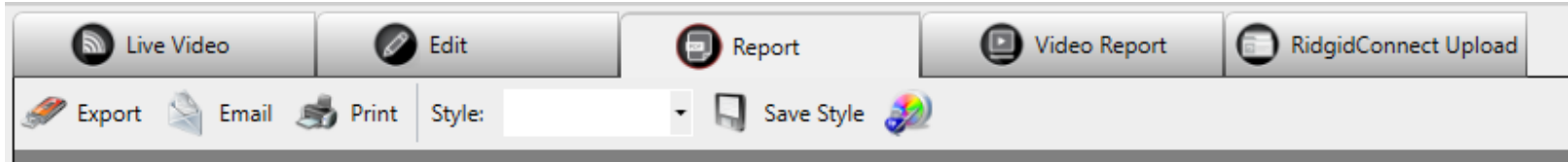
1. Change the visibility of the group of data, element, or section to include or exclude it from the report.
2. Change the font size for the group of data, element, or section.
3. Align the elements to left, middle, or right.
4. Change the visibility of the element label text to include or exclude it from the report.
5. Change the border visibility in the report.

Job media



- Job media can be
- E-mailed
- Uploaded to a private youtube link (requires google account)
- Uploaded to a dropbox account
- Uploaded to a google drive account

Standard Job Reports



Standard: Standard Reports can be emailed, printed, or exported as PDF/HTML.

This type of report either encapsulates content as a PDF document, or it develops a web page in HTML format, to assist in the viewing of the Job content, including video.

1. PDF-format

- Includes text, pictures

2. Webpage (HTML)

- Includes Text, pictures, video and PhotoTalk
- Opens locally or from a USB drive in a web browser.

Standard Job Reports: HTML Report

Choose Export Format and Location

File Explorer: This PC > Downloads

Name	Date modified	Type
Demo-Job-report-webpage_files	23/05/2018 16:51	File folder
Demo-Job-report-webpage	23/05/2018 16:51	HTML Document

File name: Demo-Job-report-webpage
Save as type: Webpage

SeeSnake Live

Demo Job
6/9/2011

6/9/2011 8:37:24 AM
6/9/2011 8:37 AM

8:38:32 AM
0 m

8:38:32 AM
0 m

8:38:47 AM
0 m

8:38:59 AM
2 m

Report Complete

Report successfully generated at
C:\Users\everdy\Downloads\Demo-Job-report-webpage.html

OK

San Diego CA 92116 San Diego CA 92113

[Hidden] Location Map

Wednesday, May 23, 2018

Demonstration

To demonstrate a job in HQ

6/9/2011 8:37:24 AM

To test HQ

Export Report DVD Upload Save Style

Save Settings Home

Export Email Print Style: Default Style Save Style

Upload

Save Style

File Edit View Go Actions Tools Help



Hide Job Navigator

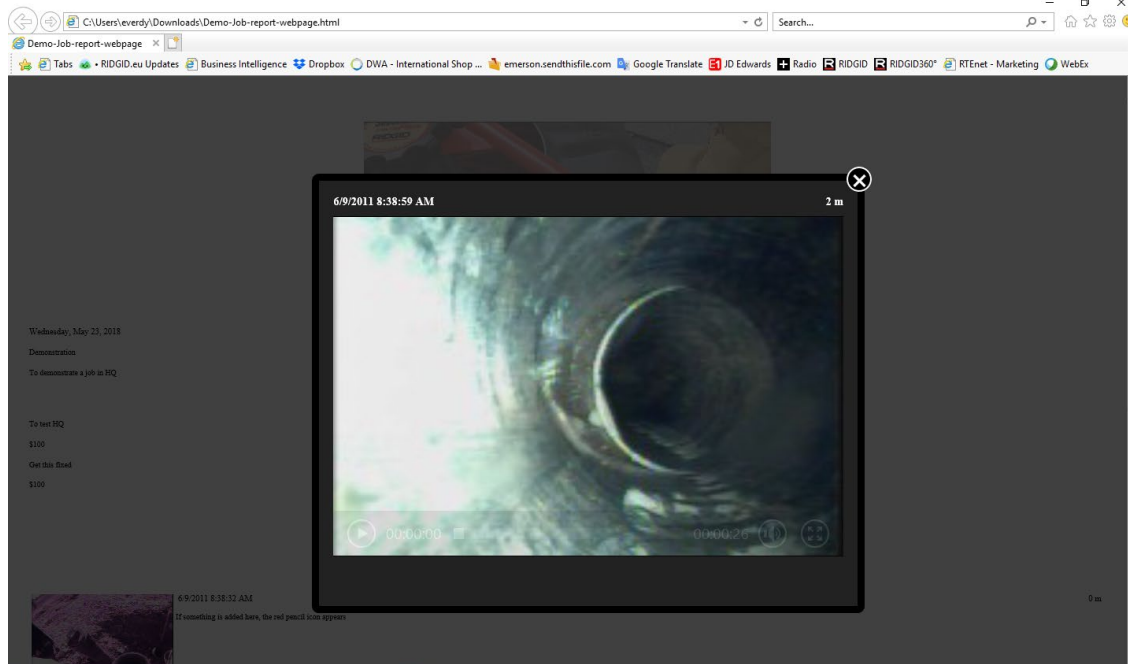
RIGID SeeSnake

Create the HTML-report by choosing in the export-screen for File-type: webpage

Standard Job Reports: HTML Report

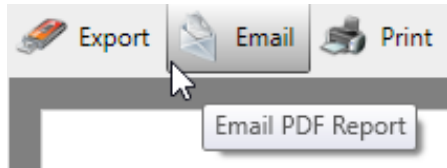
- Export as a Webpage will create a map and .html file is the designated folder.

Exporting Inspection Jobs As A Webpage	
 Inspection_files	Job Report Files: Files associated with the job including media and website formatting. Must be copied to the same location as the job report. Do not edit.
 Inspection.html	Job Report: Open this to view the job report. Your internet browser will display the report with media included.



Click on the images in the HTML-file to open the video.

Standard Job Reports: Email & Print



- » E-mail your job reports in PDF Format direct from HQ
- » Configure e-mail via « settings » menu

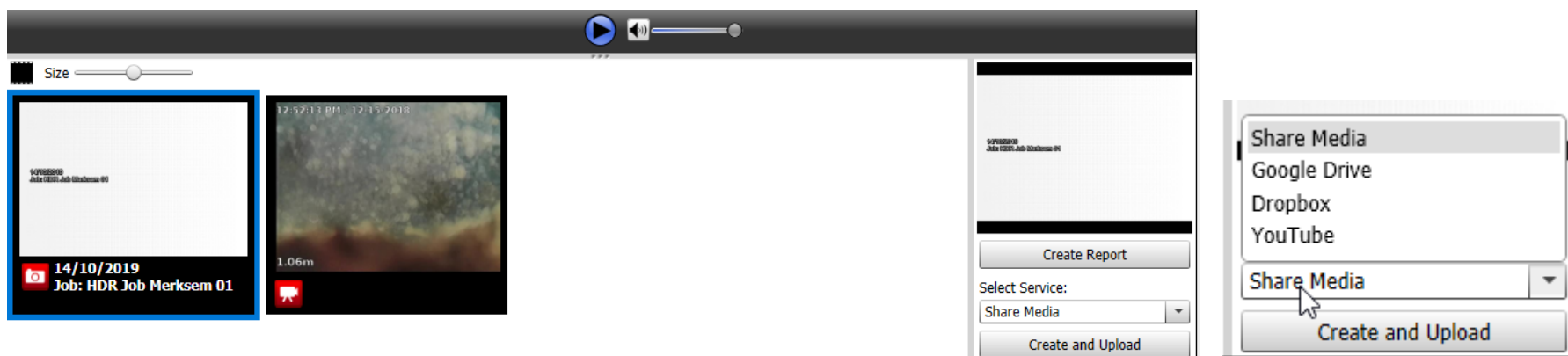


- » Print your job reports
- » Will prompt the Print command on your PC

Video Job Reports

VIDEO

- Collects the Job information and converts it to a combined video
- Useful for report distribution and archiving reports and videos.



Create a video report

- Open a job in HQ and go to the Video Report tab.
- Drag and drop items of media from the left hand column to the blank area below the playback window.
- Multiple media items can be combined into one video report. The media in the video report can include video, photos, Autolog, and PhotoTalk™ media.
- You can select the media that you dragged to the video report and use the playback controls to preview.
- You can change the duration of the intro slide and pictures by hovering over the slide, and using the up or down arrows to adjust the duration.

Upload Video Reports

Upload a video report

- When you are finished selecting and previewing the media, select Create Report or Create and Upload, and select your upload destination (YouTube, Dropbox, Google Drive).
- Your video report will now appear in the Edit tab of HQ and will also be uploaded to your chosen destination.
- Once the video is uploaded, you can email a link to it by clicking the Email button in the Edit tab.
- For information about uploading HQ media to YouTube, please see the [YouTube Support Page](#).



NOTE: You must authorize the upload destination to work with HQ. The authorization process is similar for all services. To learn more, please see the [Authorization Support Page](#).

Upload Job Reports (RIDGID Connect)

Upload

- Requires RIDGIDConnect™ login
 - Choose to upload report or media only.
 - Select media via “job navigator”



RIDGIDConnect™ is the online solution that streamlines your reporting process, integrates digital media and files into a hosted archive environment, and makes professional reports that you can share with anyone.

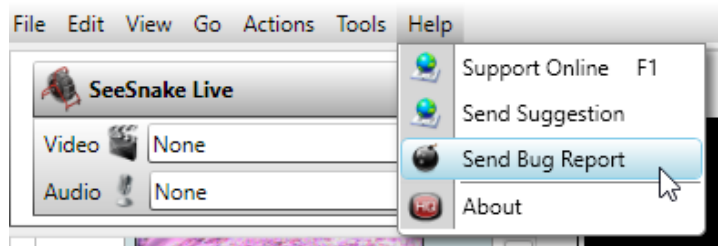
- *RIDGIDConnect is mostly active for US-customers.*

HQ Problem Solving

Sending Bug Reports

Contact us!

- If you have a problem that you need help with or want us to know about
 - Contact Right from SeeSnake HQ.
 - Go to the Help Menu and select Send Bug Report



Help:

- Online manual: <http://support.seesnake.com/hq-online-manual/>
- Download/Update for FREE:
<http://updates.seesnake.com/SeeSnakehq/SeeSnakehq.exe>

HQx Live app



What is HQx

HQx Live

- **FREE** app
- Works with all Wifi / Bluetooth connected CSx Monitors to share inspections media with customers.
- For iOS and Android Phones / Tablets



Functions

- Streaming to second screen (Wi-Fi)
- Capture and share media.
 - Quickly share with customer: Live stream or e.g. mail
 - Keep quick track of jobs via the app.
- Remotely Control the Monitor



HQx screens

Home

1. Opens « Settings »
2. Opens « Remote Control »
3. Opens « Jobs »
4. WI-FI connection info
5. Opens device WI-FI settings
6. « Camera Options »



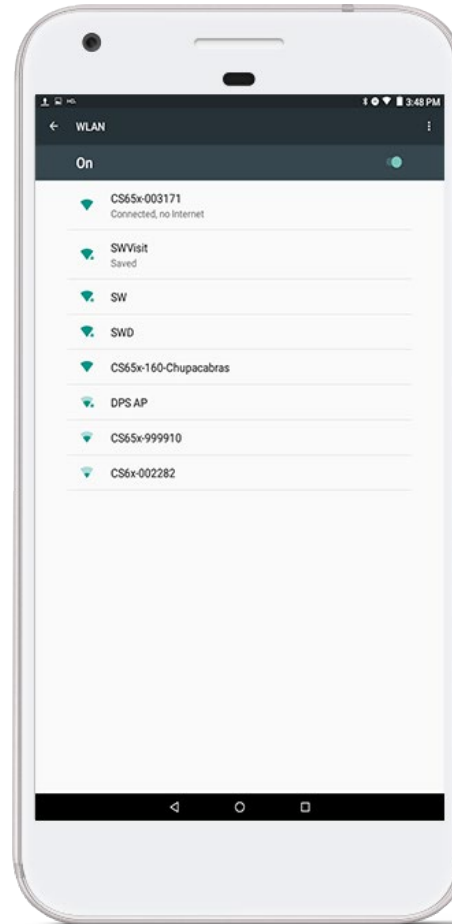
- Device Camera
- Front-facing Device Camera
- Reel Camera, streaming from Connected Monitor (WIFI only)



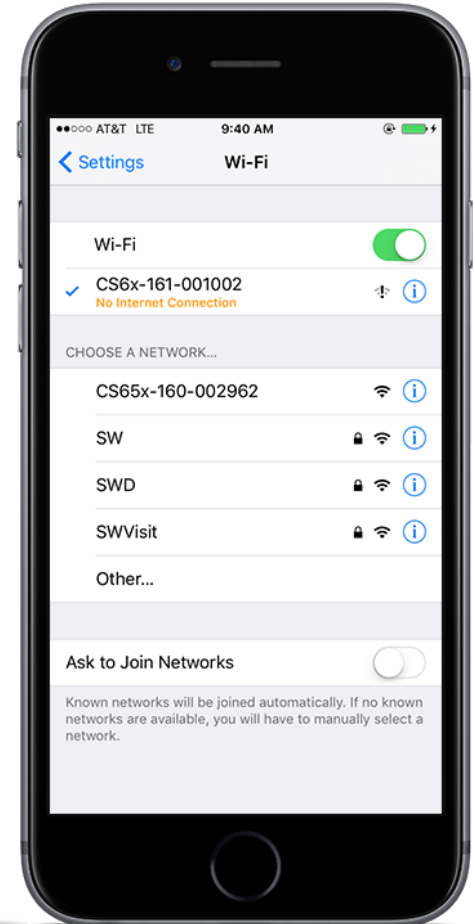
Connecting with Wi-Fi

1. Power on the CSx monitor.
2. In your device, open Settings and then Wi-Fi.
3. Touch the name of the CSx monitor in the list of available networks.
4. The CSx network says “Connected, no Internet” when you’re connected.

While connected to a CSx monitor over Wi-Fi, a device may not be able to send and receive data. Some devices can send and receive data over a cellular network. Messaging and data rates may apply.



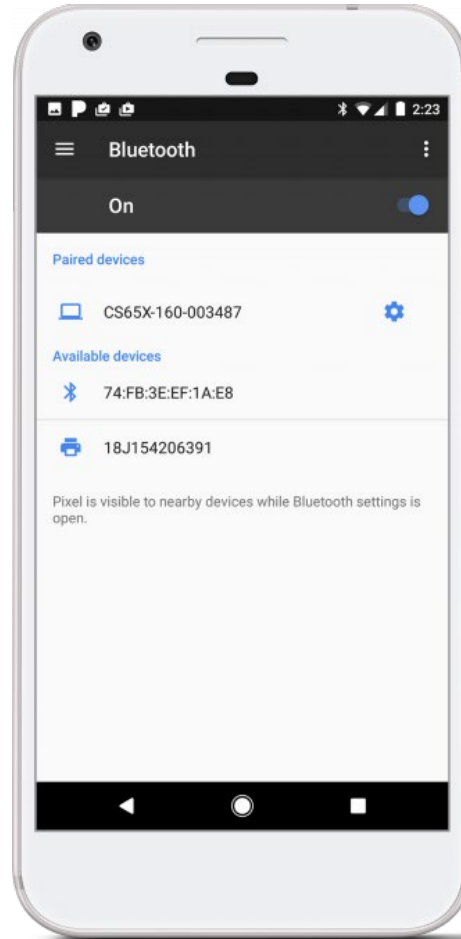
Android



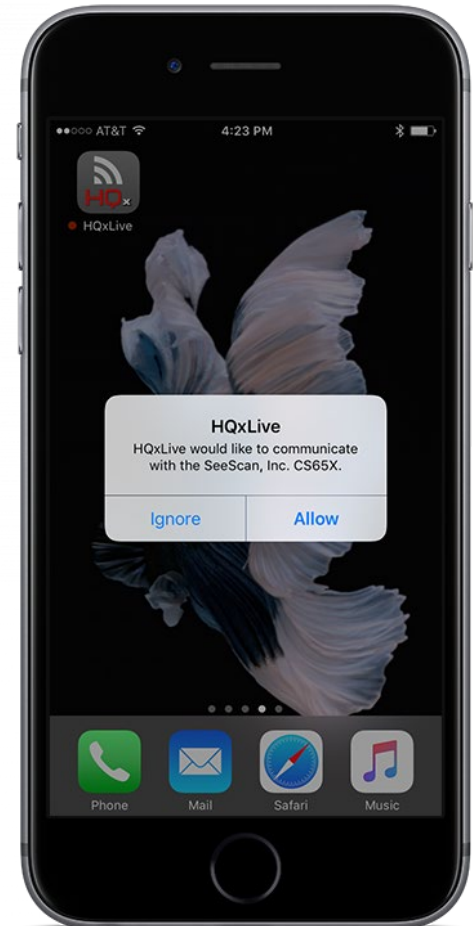
iOS

Connecting with Bluetooth

1. Power on the CSx monitor.
2. In your device, open Settings and then Bluetooth.
3. Tap the name of the CSx monitor in the list of available devices.
4. Follow the prompts on your CSx monitor and mobile device.



Android



iOS

Menu's

Settings Menu


- Information
 - App version, storage info & Wi-Fi Connection
- Permissions (app)
 - Location
 - Camera
 - Microphone
- Settings
 - Panel Auto-Hide
 - Recycle Bin settings
- Recycle Bin
 - Access to recycle bin
- Support
 - Links to SeeSnake Support



Remote Control

- Using HQx to remote control the CSx Monitor
 - The remote control offers the same functions as the monitor (*except power on/off*)
 - Connect two devices simultaneously
 - Via Bluetooth to Remote Control the monitor
 - Via Wi-Fi to Stream inspections

Steps

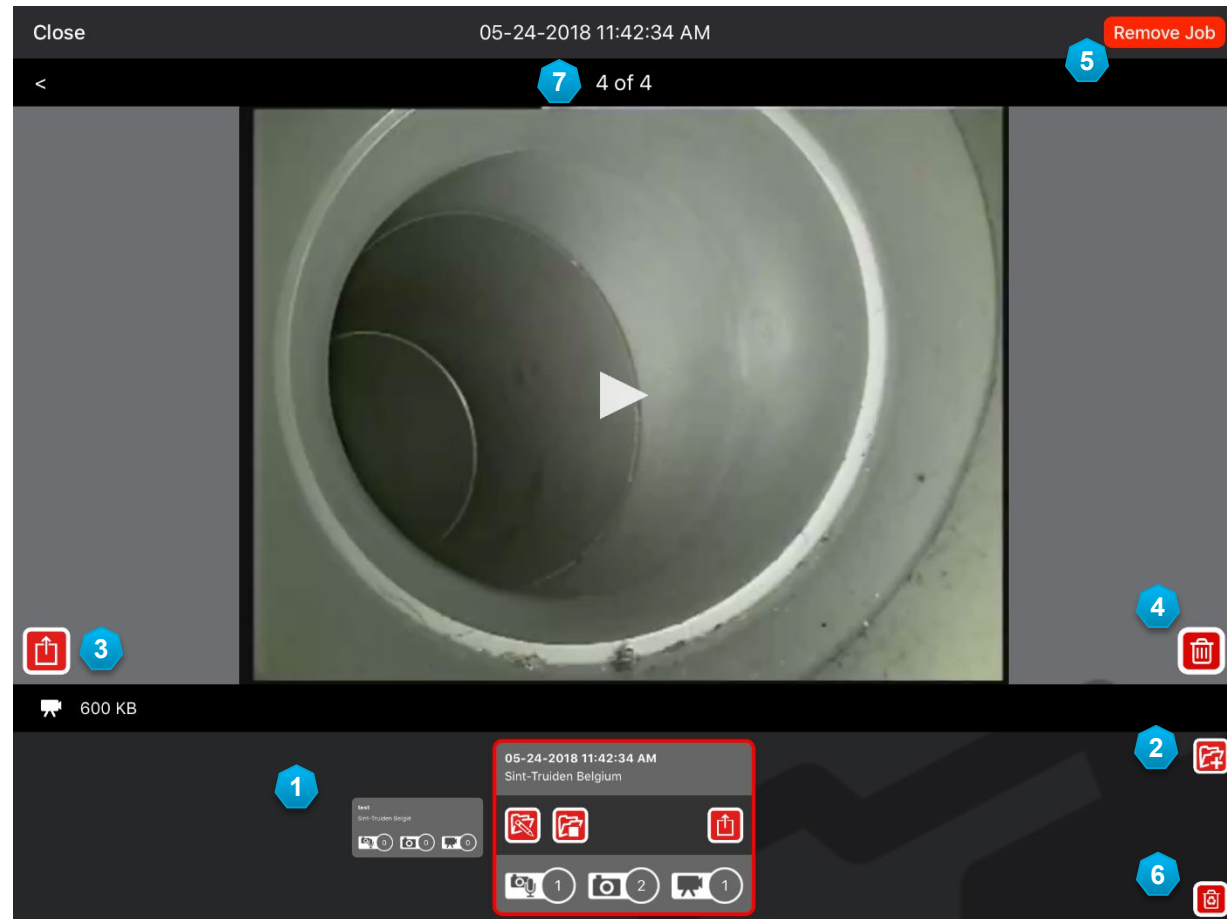
1. Connect your CSx monitor to a SeeSnake camera reel.
2. Connect your mobile device to your CSx monitor over Bluetooth or Wi-Fi.
3. Open HQx Live and tap the  camera reel icon to open the Reel Controls screen.
4. Use the icons on the Reel Controls screen the same way as you would on a CSx monitor.



Manage Jobs


- **Important:** Jobs on HQx Live app are **NOT** synchronized with Jobs active/stored on the monitor.

1. Job Navigator
2. Create a New Job
3. Share Media from Selected job
4. Remove Media to Recycle Bin
5. Remove Job to Recycle Bin
6. Recover media from Recycle Bin
7. Media Navigator






Streaming Video

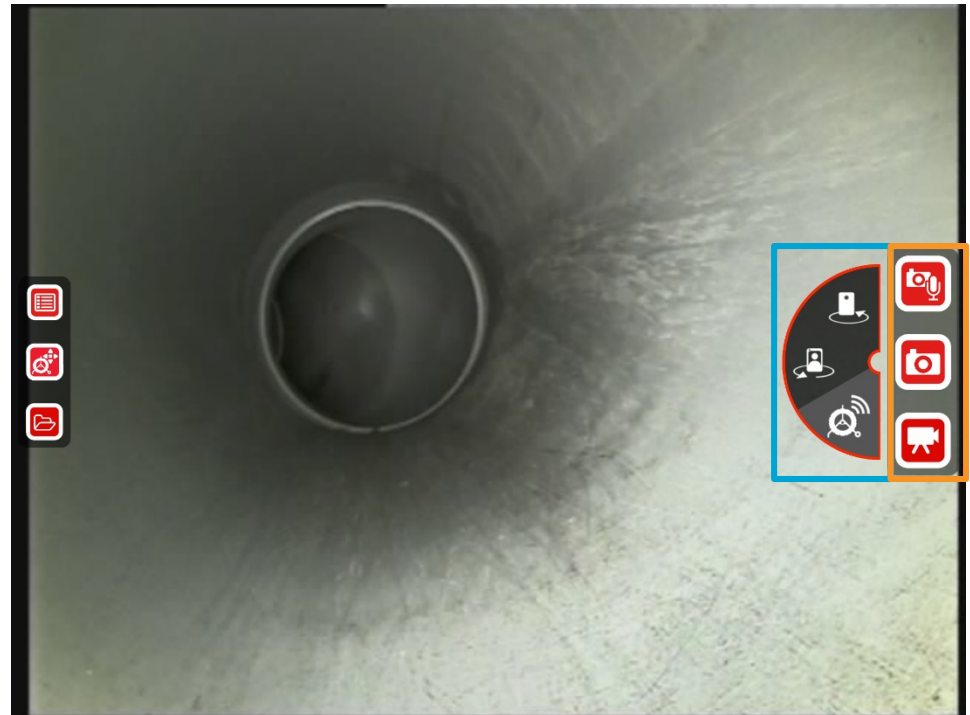
Streaming

1. Connect your CSx monitor to a SeeSnake camera reel.
2. Connect HQx Live to the monitor over [Wi-Fi](#).
3. Tap on the arrow  to open “Camera Options”
4. Tap in “Camera Options” to switch between your mobile device’s rear-facing camera, front-facing camera, and the camera reel.
5. When you’ve switched to the camera reel, footage from your CSx monitor displays on your mobile device’s screen.
6. You can now capture media directly onto your mobile device.

Note: The media captured on your mobile device via HQx is NOT synchronized with the captures on the monitor.

- You can capture the following media types from a SeeSnake camera reel or your device’s rear-facing and front-facing cameras:




-  PhotoTalk
-  Photo
-  Video



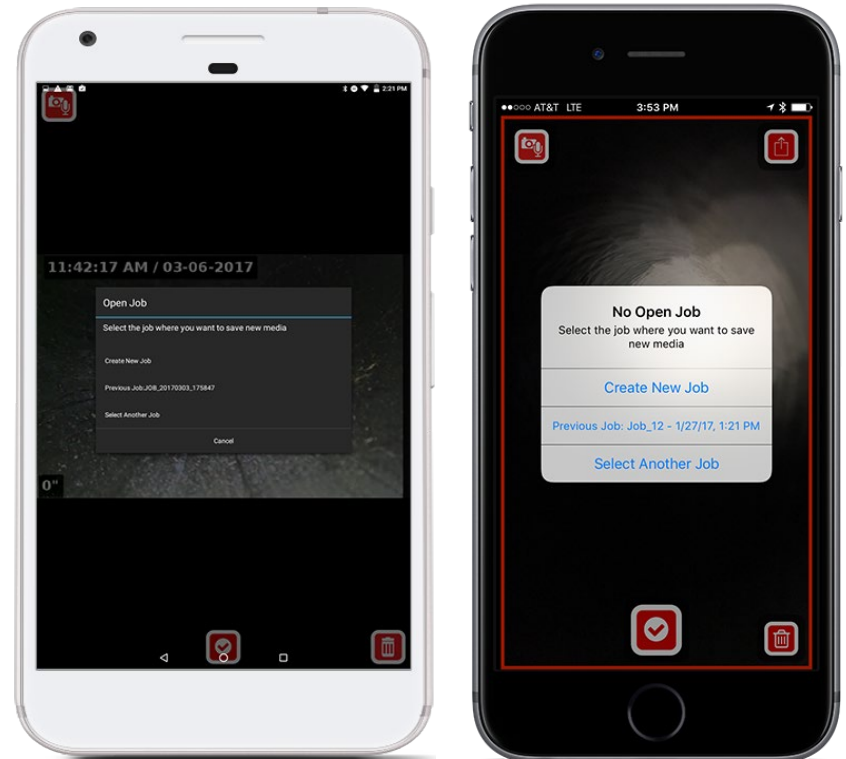
Streaming

Note: The media captured on your mobile device via HQx is NOT synchronized with the captures on the monitor.

- You can capture the following media types from a SeeSnake camera reel or your device's rear-facing and front-facing cameras:

-  PhotoTalk
-  Photo
-  Video

1. Tap the media-type you want to capture
2. Tap the check mark to complete the capture.
3. Select whether to save the media to a new job or another job.




Managing Jobs


Create / Edit a Job

 Tap the Job Manager icon to open the Job Manager.

To Create

1. Tap the New Job icon. 
2. Fill out the information and tap Done. You have the option of giving the job a custom name. *(If no name is entered, the job will be named according to the date and time it was created.)*
3. When a new job is created, it becomes the open job.

To Edit:

1. Tap the Edit Job icon. 
2. Change the info and tap Done.



No SIM 11:48 71%

Cancel Edit Job Done

test in Training

Customer Name

Address

Sint-Truiden

Limburg

Belgium



3800

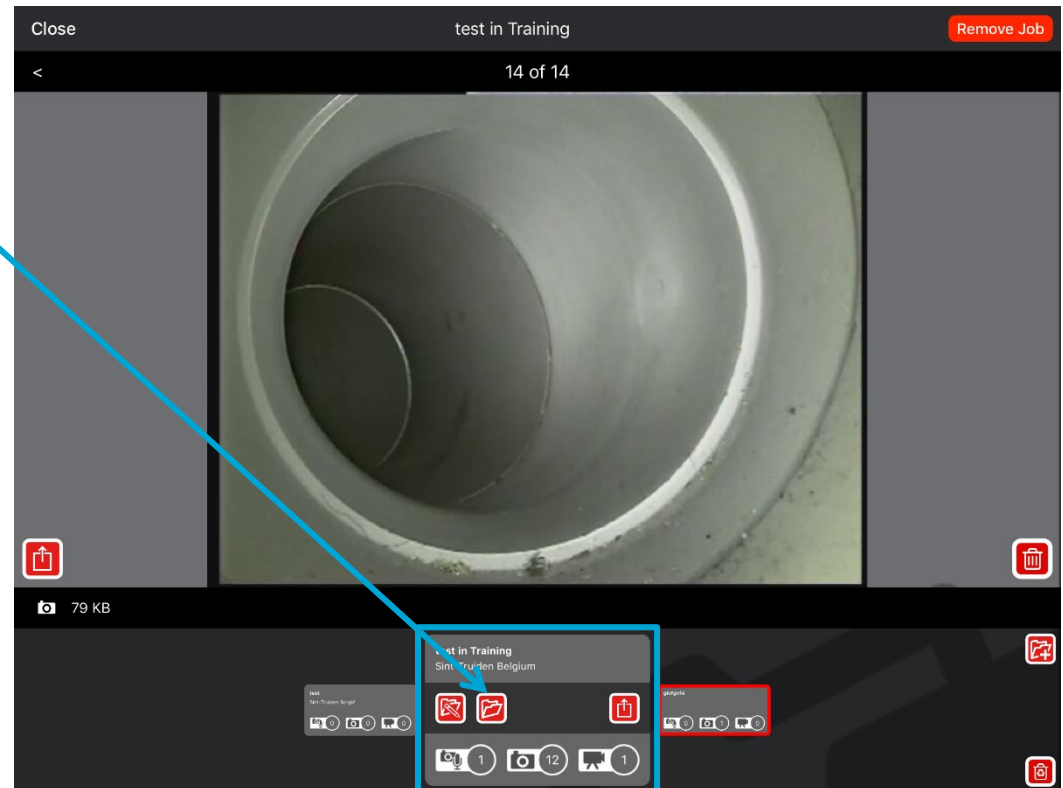
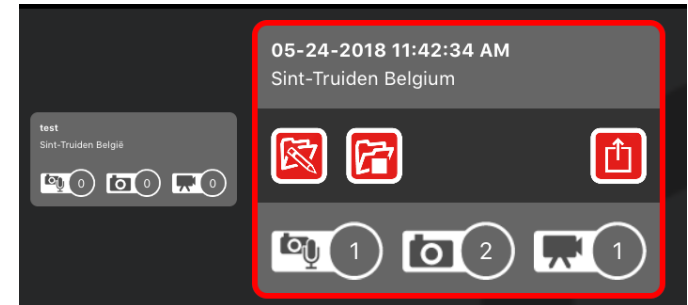
Created on 05-24-2018 11:42:34 AM
Modified on 05-24-2018 11:48:51 AM

Remove Job

Opening / Closing a Job

 Tap the Job Manager icon to open the Job Manager.


- **Open jobs** are highlighted in a red border.
 - There can be only 1 open job
- Media is automatically saved to the open job.
- **To Close:** Tap the “Close Job” icon. 
- To **re-open a job**, tap  in the job you want to open.




Deleting Jobs / Media

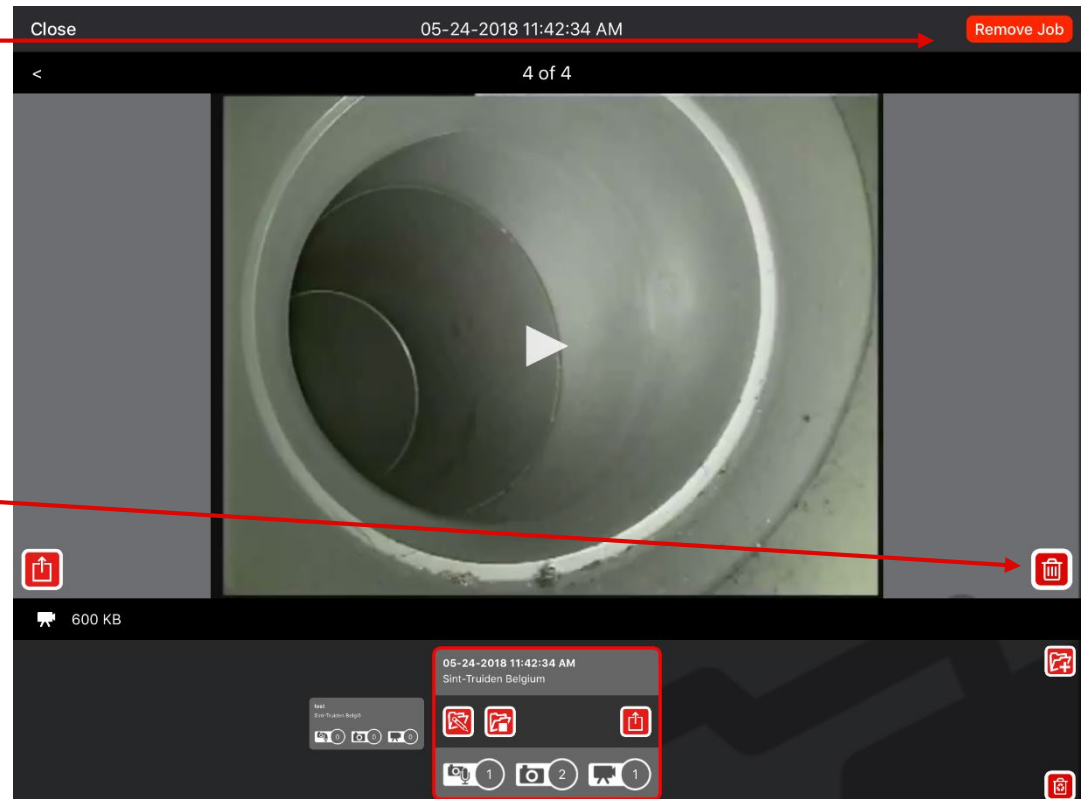
 Tap the Job Manager icon to open the Job Manager.

• Deleting a Job

1. From the Job Manager, swipe left and right at the bottom of the screen to select the job you want to delete.
2. Tap Remove Job. 
3. Select “Move Job” in the prompt that appears.

• Deleting Media





1. Swipe between individual media captures to select the media you want to delete.
2. Tap the Trash icon. 
3. Select “Move Media” in the prompt that appears.



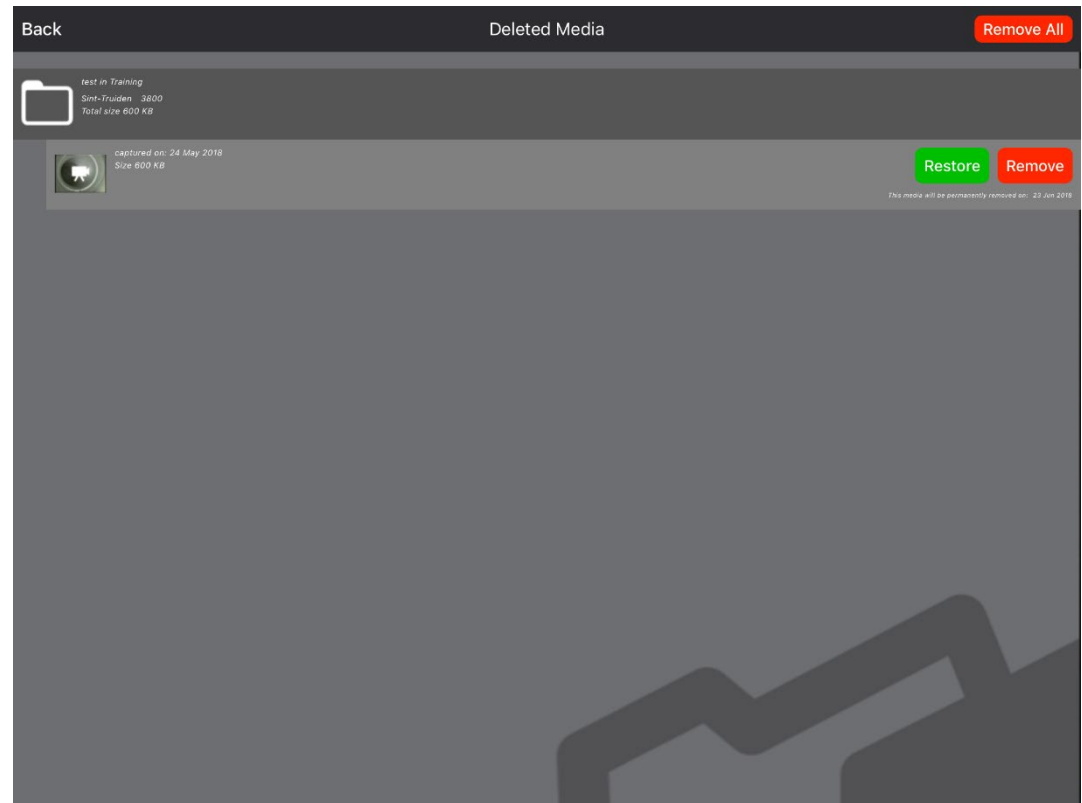
Restoring Jobs / Media

 Tap the Job Manager icon to open the Job Manager.

- **Recovering Media / Jobs**

1. Tap the Recycle icon. 
2. Opens “Deleted Media”
3. Tap  to restore media back into the originating job
4. Tap  to permanently delete media
5. Tap  to permanently delete all media

Note: media in the recycle bin will be automatically deleted in 30 days.



Sharing Media

Sharing media

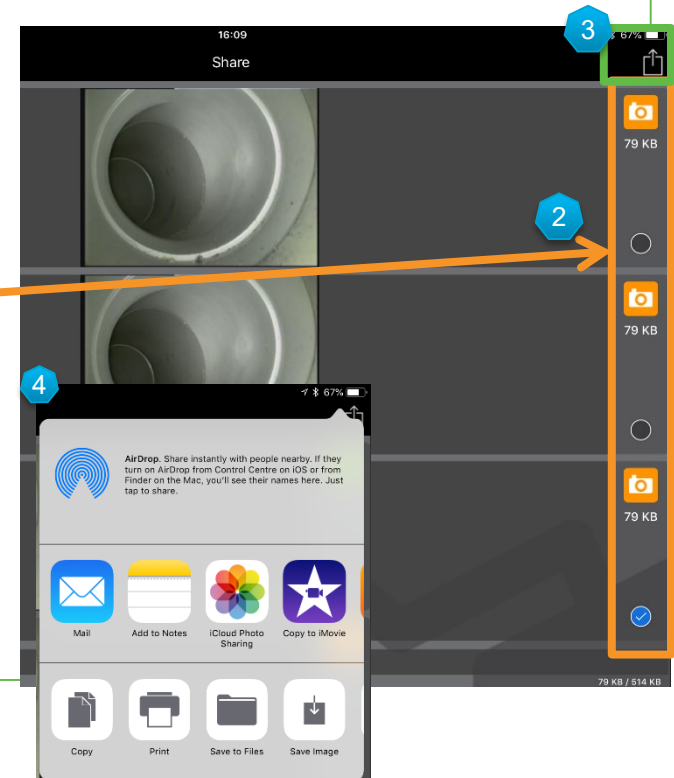
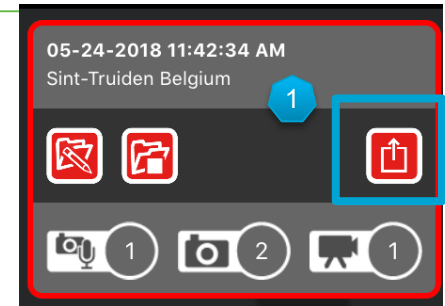
- You can share media during capture or from the job manager. If you are connected to your CSx monitor over Wi-Fi, your media can be shared over a cellular network. *Messaging and data rates may apply.*
- Share media over Wi-Fi, go to Settings, select Wi-Fi, and choose the network you want to connect to.
This will disconnect your device from the CSx monitor.

From Job Manager

1. Tap the “Share” icon in the Job Navigator or in the Media Preview.

 (iOS) or  Share Media (Android)

2. Select the media you want to share
3. Tap the “Share” icon in the upper right corner.
4. Choose how you want to share the selected media.
(different options apply when using iOS or Android)



Sharing media

During Capture (iOS only)

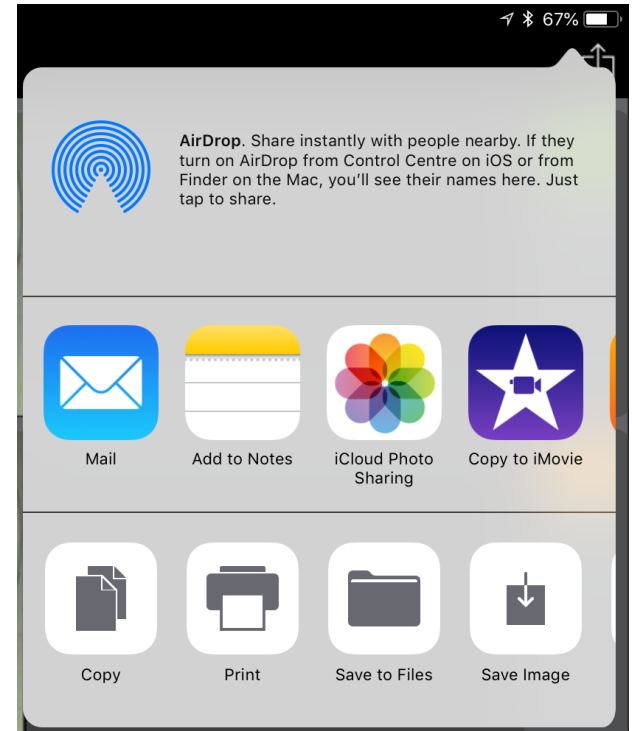
1. Tap the icon for the media you want to capture.



2. Tap the Share icon.



1. Choose how you want to share the selected media.



Support

www.RIDGID.eu



Need extra Support?

SeeSnake HQ Software

- Download latest version
 - <http://support.seesnake.com/hq-for-pcs/>
- Online Manual HQ Software
 - <http://support.seesnake.com/hq-online-manual/>
- How-to video's on HQ Software
 - <https://youtu.be/WPr7gNOZjbw?list=PLr8pgvXiOx-rwrqU8ZIOVEyifsvCIDU7>

HQx Live app

- Download for Android
 - <https://itunes.apple.com/us/app/HQx-live/id1103321719?mt=8>
- Download for iOS
 - <https://itunes.apple.com/us/app/HQx-live/id1103321719?mt=8>
- Online help on HQx
 - <http://support.seesnake.com/HQx-live-mobile-app/>

RIDGID Support

www.ridgid.eu

Contact Sales Manager:

Name

Contact details